

2022

CHONGQING THREE GORGES BANK Corporate Social Responsibility Report



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01

ABOUT US



In 2022, guided by Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, the Chongqing Three Gorges Bank thoroughly implemented the principles of the 20th Party Congress and strictly followed the decisions and plans of the Central Committee of CPC, the State Council and the municipal government of Chongqing. We conscientiously followed the requirements of financial supervision, actively practiced the political and people-oriented nature of financial work, conscientiously fulfilled social responsibilities, and contributed financial strength to the construction of a socialist modern new Chongqing.

BANK INTRODUCTION



Formed in 2008, our bank is a key state-owned enterprise in Chongqing municipality. Since its establishment, we have always lived up to the mission of building up a “reservoir area-based bank that serves the city of Chongqing”. Led by the municipal Party Committee and government and supported by authorities and regulators, CQTGB has adhered to the “Just for you” principle, as we pursue quality development, we have seen improving performance and growing strength. We have won the "National May Day Labor Award", "Chongqing May Day Labor Award", "Top Ten Commercial Banks in Supporting the Development of SMEs", "Excellent Bank in Financial Technology" and other honors.

In 2022, we adhered to the "three positioning" of city commercial bank serving local economy, serving small and medium-sized enterprises and serving urban and rural residents, focused on the implementation of the "three strategies" of twin cities, double carbon and double cycle, actively laid out the "three areas" of big retail, big data and big industry, and strived to create a "three type bank" of research, innovation and ecology. We vigorously promoted the "three tasks" of serving the real economy, preventing and controlling financial risks, and deepening financial reform, and maintained a steady trend of business development. By the end of 2022, the total assets were 262.914 billion yuan, the total liabilities were 241.73 billion yuan, the balance of all deposits was 172.964 billion yuan, and the balance of all loans was 136.378 billion yuan, with the growth rate of both deposits and loans showing double digits; 87 branches, covering all districts and counties in Chongqing; Ranked 418 in the "Top 1000 Global Banks 2022" list released by the British "Banker" magazine; It ranked 93rd in the "Top 100 Chinese Banks in 2022" list released by the China Banking Association, and its industry competitiveness and social influence have steadily improved.

Five Construction Map

3 Positions
Serve Local Economy
Serve Small and Medium-sized Enterprises
Serve Urban and Rural Residents

3 Strategies
Two Cities
Two Carbon
Two Circulation

3 Areas
Big Retail
Big Data
Big Industry

3 Orientation
Research Orientation
Innovation Orientation
Ecology Orientation

3 Tasks
Serving Real Economy
Preventing and Controlling Financial Risk
Deepening Financial Reform

Branches

87

Top 1000 Global Bank

Ranked 418

Top 100 Chinese Bank

Ranked 93

PARTY BUILDING



Comrade Ding Wanqiu, a party member, serves as a spokesperson for the party history of Shuangfu Street, recounted the heroic deeds of martyr Ran Jun

FIRST, WE HAVE REINFORCED THE PARTY LEADERSHIP.

The Party building work is deeply integrated with corporate governance, we have incorporated Party building requirements into the company's articles of association, promoted the integration of the Party Committee's discussion and decision-making, pre research and discussion matters, decision-making matters of the Board of Directors, deliberation matters of the President's Office Meeting, and the list of "three major and one major" matters, further clarified the power and responsibility boundaries of the Party Committee, Board of Directors, and senior management, and integrated Party leadership into all aspects of the bank's operation and management.

733

PARTY MEMBERS

30%

MORE THAN

2

PARTY COMMITTEES

81

PARTY BRANCHES

175

PARTY MEMBER VANGUARD POSITIONS

SECOND, WE HAVE COMPREHENSIVELY AND STRICTLY GOVERNED THE PARTY.

We have improved the pressure transmission mechanism for the main responsibility of comprehensive and strict governance of the Party, promoted the implementation of the responsibility of managing the Party and governing the Party layer by layer, focus on building a solid and effective responsibility system for Party building work, and formed a work pattern that focuses on implementation at each level. We have strictly enforced political discipline and rules, strengthened the supervision and management of officials, builded strong embankments under the eight-point Central Government regulations, and maintained a sound political environment.

THIRD, WE HAVE BUILT STRONG FIGHTING FORTRESSES.

By the end of 2022, the bank has 733 party members, more than 30% of the total number of employees; It has two Party committees and 81 party branches, which has achieved full coverage of the Party's organization and work. The party branches earnestly organized and carried out the "Three Meetings and One Class" and themed Party Day Activities more than 1,000 times, and created five "Four Strong and Four Good" party branches, and the cohesion and combat effectiveness continued to increase. We have successfully launched the first phase of the "Smart Party Building" system and effectively improved the digitalization and informatization level of the party building work of the whole bank.

FOURTH, WE HAVE FORGED A TEAM OF EXCELLENT EMPLOYEES.

We have adhered to the Party's management of cadres and talents, and sharpened the ability of cadres and employees to start businesses and serve the masses in solving the "urgents, difficulties, worries and expectations" of the masses. We have established 175 Party member vanguard positions, playing a exemplary role in services such as branch halls and counter finance, and leading the continuous improvement of customer service levels throughout the bank.



Grassroots party organizations have set up youth commandos composed of young party members to provide convenient and efficient financial services in areas such as the real economy and rural revitalization



The Party branch of Banan Sub-branch jointly with the Party branch of the Planning Finance Department of the head office, the People's Insurance Company of China Limited, and the Party branch of Banan Sub-branch Company carried out the theme of "Joint study and build a new chapter of the spectrum, gathering the heart and promoting the development"

CORPORATE GOVERNANCE

FIRST, WE IMPROVED THE CORPORATE GOVERNANCE STRUCTURE.

The bank's general meeting of shareholders, board of directors, board of supervisors, and senior management have clear responsibility boundaries, distinct rights and responsibilities, independent operation, mutual coordination, and standardized operation, formed a modern corporate governance structure with efficient operation. In 2022, a total of 1 annual general meeting of shareholders and 2 extraordinary general meetings of shareholders were held to review 15 proposals; 4 regular meetings of the board of directors and 6 temporary meetings of the board of directors were held, 71 proposals were deliberated; 29 meetings were held and 111 proposals were deliberated by the special committees of the Board of Directors.

SECOND, WE STRENGTHENED STRATEGIC DYNAMIC MANAGEMENT.

We improved the supervision and evaluation mechanism for strategy implementation and the working mechanism of the strategic development Committee to ensure positive interaction between the board of directors and management. We adhered to the post-implementation evaluation of the strategy and made targeted improvements to effectively enhance the effectiveness of the strategy implementation.

THIRD, WE IMPROVED THE LEVEL OF EQUITY MANAGEMENT.

CQTGB has followed the principles of classified management, excellent qualification, clear relationship, clear rights and responsibilities, openness and transparency, strictly strengthened the management of shareholders' equity, and ensured the full play of corporate governance.

FOURTH, WE STANDARDIZED THE MANAGEMENT OF AFFILIATED TRANSACTIONS.

We established and improved the management mechanism and working system for related party transactions in accordance with new regulations on the supervision. We ensure that the pricing of related party transactions is fair, that the trading conditions are not better than those of similar non-related party transactions, and that the interests of the bank, shareholders and other stakeholders are effectively safeguarded.

FIFTH, WE PROMOTED THE REFORM OF BANK MANAGEMENT.

We have successfully realized the three-year action of state-owned enterprise reform "bell rang to hand in the paper", the 18 tasks were fully completed, the management mechanism of contractual management and tenure system was implemented, the market-oriented salary incentive and restraint system was established, and the "six abilities" mechanism of posts can be moved up or down, personnel can enter or leave, and income can be increased or decreased was normal operation. We have completed the largest and most extensive organizational structure reform since its establishment, and established a management system for the main city's operating institutions with 12 first level sub-branches and 25 second level sub-branches under its jurisdiction. This effectively integrated advantageous resources and enhanced market competitiveness.

JUST FOR YOU



RISK COMPLIANCE

RISK MANAGEMENT

FIRST, COMPREHENSIVE RISK MANAGEMENT IS SOLID AND EFFECTIVE.

A stable risk culture has been cultivated, and a matrix style risk management structure that is "horizontal to the edge, vertical to the bottom" has been formed; we have strengthened risk appetite and limit management, improved the emergency management system, utilized various risk management tools, exerted the supervisory role of risk managers, strengthened risk identification and evaluation, and continuously improved a comprehensive, all staff, and full process risk management system.

SECOND, KEY RISK MANAGEMENT HAS BEEN CONTINUOUSLY STRENGTHENED.

We have strengthened access management, strictly implemented post loan management, strengthened collection and resolution, and continuously consolidated the foundation of credit risk management. We have improved the level of refinement in daily management, constructed a diversified active debt structure, and ensured reasonable and sufficient liquidity throughout the bank. Taking the new core system into operation as an opportunity, we have promoted the transformation and upgrading of the old system, done a solid job in the operation and maintenance management and re-assurance of the information system, and continuously improved the quality and efficiency of information technology risk management.

INTERNAL CONTROL COMPLIANCE

FIRST, WE SOLIDLY CARRIED OUT THE "INTERNAL CONTROL COMPLIANCE MANAGEMENT IMPROVEMENT YEAR ACTIVITY".

The listing and systematization have promoted the rectification and implementation of regulatory opinions, and 154 systems have been established, reformed, and abolished; four systems including employee behavior early warning system have been optimized and upgraded, and big data empowerment has strengthened employee behavior management; at the same time, we refined the standards for case prevention work and formulated 19 specific measures in 47 aspects. Significant progress has been made in the six major areas of internal control and compliance throughout the bank, including long-term mechanisms, institutional systems, operational processes, problem rectification, case handling, and compliance culture construction.

SECOND, THE COMPLIANCE MANAGEMENT "GRID" SYSTEM IS GRADUALLY BUILT.

We have continued to cultivate a compliance culture, and conducted more than 70 special trainings on internal control, compliance and rule of law, attracted 33,000 visitors. The work plan of "Grid compliance Management" has been formulated to promote the effective integration of party building, compliance and development. It has played the role of three lines of defense, carried out 75 audit projects, moved the audit time forward, and effectively blocked risk loopholes.



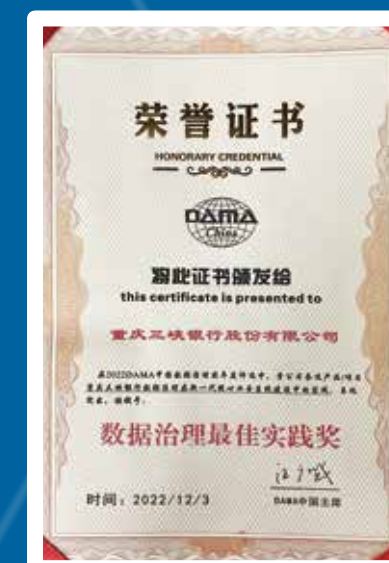
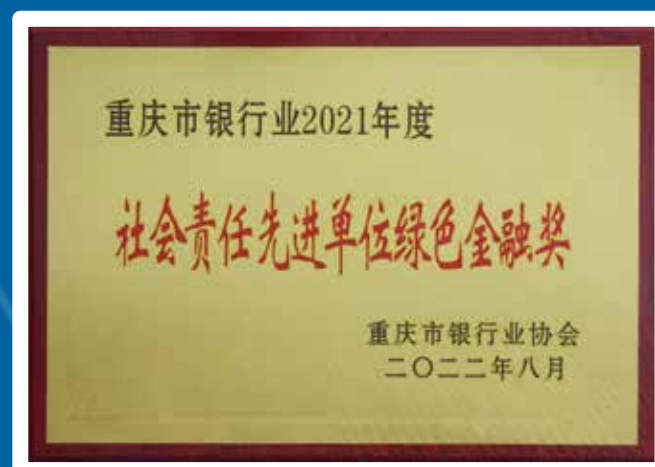
THIRD, EFFECTIVELY PROMOTED ANTI-MONEY LAUNDERING WORK.

It has improved the anti-money laundering management system, optimized and upgraded the anti-money laundering work platform and list monitoring system, strengthened the customer due diligence service level, completed the self-assessment of money laundering risks with high quality, and steadily improved the initiative and effectiveness of anti-money laundering risk management.



AWARDS AND HONORS

Numbe	Awards Received During the Reporting Period	Awarding Institution
1	2022DAMA China Data Governance Annual Selection Data Governance Best Practice Award	International Data Management Association
2	Best Team Award, Best Practice Award	2022 HR Tech China China Human Resources Technology Annual Summit
3	2022 Chongqing Responsible Enterprise Tour and Annual Typical Case Collection Activity Social Responsibility Typical Project	Chongqing Municipal Party Committee Propaganda Department, Municipal Science and Technology Bureau, Municipal Commission of Economy and Information Technology, Municipal State owned Assets Supervision and Administration Commission, Municipal Federation of Industry and Commerce, Chongqing Daily Newspaper Group
4	Top 10 National Reading Promotion Demonstration Units	Chongqing Municipal Party Committee Propaganda Department
5	2021 Outstanding Institutions in Risk Assessment and Research on Anti-money Laundering , 2021 Key Suspicious Transactions Report and Excellent Institutions for Cooperating with Anti Money Laundering Investigation	People ' s Bank of China Chongqing Operations Office
6	2021 Advanced Bank for Deposit Insurance Promotion	People ' s Bank of China Chongqing Operations Office
7	2021 Advanced Collective for Payment System Operation and Maintenance	People ' s Bank of China Chongqing Operations Office
8	2022 3rd Prize Chongqing Financial Metropolitan Area Network Attack and Defense Exercise	People ' s Bank of China Chongqing Operations Office
9	2022 Excellent Organization Award for the Clean Financial Culture Competition in the Banking and Insurance Industry	China Banking and Insurance Regulatory Commission (CBIRC) Chongqing Office
10	Advanced Social Responsibility Unit of the Year (Green Finance Award)	Chongqing Banking Association
11	3rd Prize of Chongqing Financial System Banking Skills Competition, Best Organization Award	Chongqing Financial Union, Chongqing Banking Association
12	"I Do Practical Things for the People" Risk-neutral Best Promotion Bank Award	Chongqing Bank's Foreign Exchange and Cross border RMB Business Self- discipline Mechanism
13	2021Contribution units for flexible employment personnel participating in the pilot housing provident fund system	Chongqing Housing Provident Fund Management Center
14	A-type Harmonious Labor Relations Enterprise	Wanzhou District Human Resources and Social Security Bureau, Chongqing
15	2022 Excellent Cases of Urban Financial Services, Top 10 Outstanding Case Awards for Network Influence, Excellent Case Award for Marketing Innovation, Outstanding Case Award for Financial Technology Innovation	City Commercial Banks Clearing Limited Liability Company



We focused on national major strategies, integrated into the overall development of the city, fully served the construction of the Chengdu Chongqing dual city economic circle, the economic and social development of the reservoir area, the development of key industry enterprises, and the development of private small and micro enterprises, injected financial "living water" into the real economy.

02

FULFILLMENT OF SOCIAL RESPONSIBILITY AND SUPPORT FOR SOCIAL DEVELOPMENT



SUPPORT FOR CONSTRUCTION OF CCEC

◎ FIRST, TOOK THE INITIATIVE TO CONNECT AND SERVE KEY AREAS.

Strategic cooperation agreements were signed with 8 Shuangcheng economic circle districts and counties in the Chengdu-Chongqing area, including Sichuan and Chongqing Gaozhu New Area, to promote the deep integration of financial services with the strategic planning of various districts and counties.

◎ THE SECOND IS CO-FREQUENCY RESONANCE, WHICH STRENGTHENED INDUSTRY COOPERATION.

We have signed strategic cooperation agreements with Agricultural Bank of China Chongqing Branch, China Construction Bank Chongqing Branch, and Postal Savings Bank Chongqing Branch, and had deep cooperation with financial institutions such as banks and securities firms in the Chengdu region to complement each other's advantages and share resources, jointly served the real economy of the Chengdu Chongqing dual city economic circle. In 2022, there were 12 new investments in bonds in the Sichuan region, with a total amount exceeding 1 billion yuan; Six new financial institutions in Sichuan have been granted interbank credit access, with a credit limit of 7.6 billion yuan.

◎ THIRD, TARGETED EFFORTS HAVE BEEN MADE TO SERVE KEY PROJECTS.

We formulated a special work plan, focused on the major projects of the construction of the Chengdu Chongqing dual city economic circle, and provided high-quality financial services for the international logistics hub park, Dazu Rock Carvings Cultural and Creative Park, Tongnan characteristic agricultural industry and other projects. As of the end of 2022, the balance of loans invested in the construction of the Chengdu Chongqing dual city Economic Circle was 85.368 billion yuan, an increase of 23.07% compared to the previous year.

Example:

In 2022, two foreign trade enterprises located in Yongchuan and Tongnan, the bridgeheads of the Chengdu Chongqing Economic Circle, saw a sharp increase in demand for reserve funds due to an increase in export orders. After learning about this situation, we proactively contacted and tailored credit plans for the two enterprises, provided RMB 10 million and RMB 9 million respectively in the form of guaranteed guarantees for recyclable export order financing, and promptly addressed the financing needs of the enterprises.



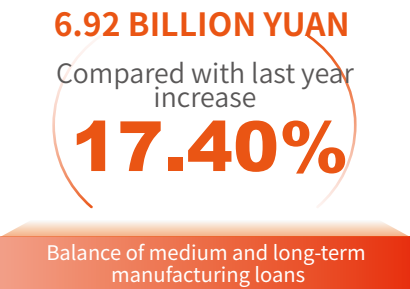
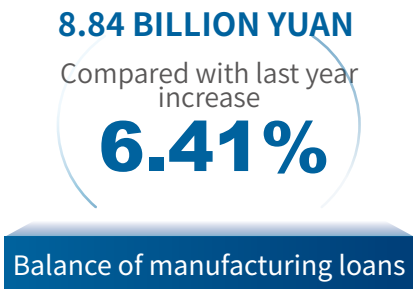
SUPPORT FOR ECONOMIC AND SOCIAL DEVELOPMENT IN RESERVOIR AREA

- **ONE IS IMPROVED THE LEVEL OF FINANCIAL SERVICES.**
44 business institutions have been established in the reservoir area, achieved full coverage of outlets. We have increased credit investment, as the sponsor of the "Three Gorges Subsequent Work" construction project funds, supported three subsequent projects in the Three Gorges project in 2022, provided a financing of 305 million yuan.
- **SECOND, WE EXPANDED BANK-GOVERNMENT COOPERATION.**
Strategic cooperation agreements were signed with Wanzhou District and other counties in the reservoir area to strengthen cooperation in areas such as the construction of the Yangtze River Economic Belt, green development of the Three Gorges Reservoir Area, ecological environmental protection, reservoir bank improvement, disaster management and urban-rural integrated development, and jointly promoted high-quality economic and social development of the reservoir area.
- **THIRD, WE HAVE ACTIVELY FULFILLED OUR TAX OBLIGATIONS.**
In 2022, the counties in the reservoir area paid 972 million yuan in taxes, more than 80% of the total tax of the whole bank, and comprehensively helped the high-quality economic and social development of the reservoir area.



SUPPORT FOR DEVELOPMENT OF KEY INDUSTRY AND ENTERPRISE

- **FIRST, THE SYSTEM HAS PROMOTED FINANCIAL SERVICES.**
We have successively issued documents on increasing financial services for manufacturing enterprises, high-tech and "specialized, refined, and new" enterprises, as well as high-quality industrial customers. We have actively entered parks and enterprises, and provided list-based services to key industry enterprises. As of the end of 2022, the balance of manufacturing loans has reached 8.848 billion yuan, an increase of 6.41% compared to the previous year; the balance of medium and long-term manufacturing loans was 6.923 billion yuan, an increase of 17.40% compared to the previous year.

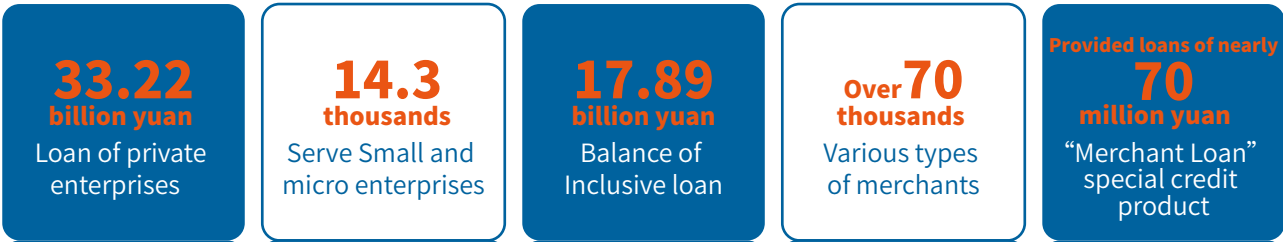


- **SECOND, WE CONTINUED TO STRENGTHEN INDUSTRY RESEARCH.**
We signed a strategic cooperation agreement with Chongqing Modern Industrial Development Research Institute to strengthen industrial research on new energy vehicles, new generation information technology, biomedicine, integrated circuits, new materials and other industries with the advantage of professional teams; targeted education and training, guide engineering policy, learning industry, learning business, learning skills, and constantly improved the ability to serve key industries.
- **THIRD, WE CONTINUED TO INNOVATE FINANCIAL PRODUCTS.**
We strengthened the cooperation with the city small and micro to "Guarantee upon Seeing the Loan", increased credit through the guarantee company, and enriched the way of enterprise guarantee. In addition, we also launched financial products such as "Sunshine Fast loan" and "Assist Enterprise Loan", and its products such as service manufacturing enterprises are more abundant.

SUPPORT FOR DEVELOPMENT OF PRIVATE, SMALL AND MICRO ENTERPRISES

- **FIRST, THERE WAS A STRONG EMPHASIS ON CREDIT ALLOCATION.**
We have established a long-term mechanism of "daring to lend, willing to lend, and able to lend", provided efficient financial services for private, small and micro enterprises. As of the end of 2022, the loan balance of private enterprises was 33.226 billion yuan; we served 14300 small and micro enterprises, with an inclusive loan balance of 17.898 billion yuan, an increase of 19.32% compared to the previous year; we have served over 70000 merchants of various types and launched the "Merchant Loan" special credit product, provided loans of nearly 70 million yuan to over 1900 merchants.

CREDIT SUPPLY



◎ SECOND, THE SPEED OF CREDIT APPROVAL HAS INCREASED.

By utilizing advanced technologies such as big data and artificial intelligence, the level of risk assessment and credit decision-making intelligence has been improved. Multiple online credit products have been launched, and the approval time has been shortened by 5-7 working days compared to traditional offline approval. The credit business of private enterprises and small and micro enterprises implemented a "immediately apply and review" mechanism to ensure the efficiency of approval and lending. Based on the actual situation, the approval authority for credit business with a risk exposure of less than 5 million yuan was delegated to Wanzhou Branch, further improved the approval efficiency.

◎ THIRD, FINANCIAL SERVICES HAVE INCREASED PRECISION.

We have increased support for private enterprises in key industrial clusters such as new energy vehicles and new materials. In June 2022, we signed a strategic cooperation agreement with Xiaokang Group to support the financing needs of Xiaokang Group in areas such as new energy vehicle manufacturing. To Chongqing Wangbian Electric (Group) Co., LTD., Chongqing Yingfan Precision Hardware Co., Ltd. and other private enterprises, we provided powerful credit support. We successfully entered the "entrepreneurship Guarantee Loan" banking institution of Chongqing Human Resources and Social Security Bureau, issued low interest discount loans, and guided the "financial living water" to water the entrepreneurial group.

◎ FOURTH, WE HELPED ENTERPRISES OVERCOME DIFFICULTIES.

In 2022, facing the adverse effects of the repeated epidemic and continuous high temperatures, we continuously lowered the pricing of private enterprises and inclusive small and micro businesses, actively reduced fees and benefits, borne the mortgage registration fees, asset evaluation fees, notarization fees and other expenses for small and micro enterprises, and directly delivered policy dividends to customers. We have provided loan extensions for 435 small and micro enterprises, with a total deferred principal of 818 million yuan; accumulated subsidies of approximately 80 million yuan were provided to over 70000 merchants for handling fees and collection equipment expenses, helping to reduce merchant operating costs.

◎ FIFTH, THERE WAS A DEPTH OF COOPERATION AND EXCHANGE.

We have deepened cooperation with district and county governments, launched the "Bank Government Cooperative Industrial Loan", leveraged the local financial risk compensation mechanism, established a risk sharing mechanism, and further expanded the service coverage of private and small and micro enterprises.

◎ SIXTH, THE SERVICE CARRIER HAS BEEN EXPANDED.

We have established a three-level linkage inclusive financial service mechanism of "city district (county) street (park)" and created a "1+5+N private small and micro enterprises and individual business financial service harbor". As of the end of 2022, 45 operating institutions of the bank have been awarded the "Financial Services Harbor" and have issued loans of 8.672 billion yuan to over 2700 small and micro enterprises and individual businesses through this carrier.



Signed strategic cooperation agreement with Xiaokang Group



Employee of Beishan Sub-branch of Wanzhou Branch introduced benefiting people loans policies to customers at the "1+5+N private small and micro enterprises and individual business financial service harbor"

03

FULFILLMENT OF
SOCIAL RESPONSIBILITY
AND SUPPORT FOR SOCIAL
DEVELOPMENT

We have done a series of work such as served rural revitalization and improved customer service quality by taking multiple measures at the same time, constantly expanded the coverage of financial services, enhanced the availability of financial services, and effectively served the development of social livelihood.

CONTRIBUTION TO RURAL REVITALIZATION

FIRST, CREDIT ISSUANCE WAS STRENGTHENED.

Industries related to rural revitalization, such as agriculture, forestry, animal husbandry, fishing, leisure tourism, and green ecology, were included in the "active support industry category", preferential interest rates were implemented, and internal capital transfer pricing was reduced by up to 100BP on the basis of benchmark pricing. We formulated annual targets and tasks and performance assessment methods for agriculture-related loans, and guided business departments and operating institutions to increase agriculture-related loans. By the end of 2022, the balance of agriculture-related loans was 23.652 billion yuan, an increase of 29.27% over the previous year, 15.78 percentage points higher than the growth rate of all loans in the bank; the balance of inclusive agriculture-related loans was 2.964 billion yuan, an increase of 45.79% over the previous year, 27.75 percentage points higher than the growth rate of all loans in the bank.

SECOND, KEY AREAS HAVE BEEN SERVED.

We have served the construction of agricultural and rural infrastructure, and supported a number of infrastructure construction projects such as Zhongxian agricultural and tourism integration demonstration project, Liangping District prefabricated vegetable industry base construction project, Fengjie County rural water supply project, etc. We have served the pillar industry of agricultural characteristics, and supported the characteristic agricultural industry projects with demonstration effect such as the blueberry industry in Nanchuan District, the blood orange planting base in Rongchang District, and the construction of Youyang County oil tea forest base. At the same time, we Served the manufacturing industry in the agricultural field, provided high-quality financial services to enterprises such as Qijin Food and other agricultural products deep processing and agri-food manufacturing. Served rural logistics distribution enterprises, established cooperation with Chongqing Supply and Marketing Group and its affiliated companies, and successively provided financial services to agricultural Means of Production Group, agricultural supplies chain, renewable Resources Group, Sanlei Southeast Chongqing Cold Chain Logistics Company, etc.

Example

THE BANK HAS FULLY GUARANTEED THE CONSTRUCTION OF KEY INDUSTRY PROJECT FOR RURAL REVITALIZATION

Chongqing Orange Juice Co., Ltd. is a key leading enterprise in national agricultural industrialization. In 2022, it launched the NFC Orange Juice Processing Center project and built a new NFC juice production line. It has been learned that the completion of this project will greatly drive the income increase and prosperity of fruit farmers, which is of great significance for the rural revitalization of surrounding districts and counties. The bank acted quickly, conducted due diligence and research on the project, and granted a credit of 58 million yuan in a short period of time to ensure the smooth launch of the project.



Assisted in the construction of an orange juice production line for a certain orange juice limited company in Chongqing, derived the prosperity and income increase of surrounding villagers

In November 2022, due to the impact of the epidemic, the production and operation of the Orange Juice Co., Ltd. and the construction progress of the new production line project were affected. The bank adjusted the loan funding plan in a timely manner based on the actual situation, and disbursed nearly 20 million yuan in advance to the company, with a cumulative loan of over 36 million yuan, ensured the smooth progress of the NFC juice production line construction and provided strong financial support for the project's production that year.

THIRD, WE HAVE STRENGTHENED PRODUCT INNOVATION.

We have taken the lead in implementing the "live mortgage loan" business throughout the city, effectively solving the financing difficulties caused by the lack of traditional collateral for breeding enterprises. In 2022, we issued more than 31 million yuan in loans, driving more than 200 households in 9 districts and counties to increase production and income.

Example

THE BANK HAS LAUNCHED AN ONLINE LIVESTOCK AND POULTRY LIVE MORTGAGE LOAN PRODUCT CALLED "LIVING SMART LOAN"

The lack of effective collateral in the agricultural industry is the biggest bottleneck that troubles rural financial supply. To effectively solve this financing problem, the bank has launched the online livestock and poultry live mortgage loan product "Living Smart Loan" based on the self-developed "Easy Loan" online financing service platform, which is used to meet the production and operation needs of farmers, agricultural major households, family farms, farmers' professional cooperatives, leading enterprises in agricultural industrialization, and other working capital.



The online "living smart loan" business has achieved three pioneers among similar products in Chongqing: the first was taken the lead in achieving online processes, with breeding enterprises applying online, signing contracts online, and making loans online through mobile phones; the second was taken the lead in achieving intelligent approval, where information collection, admission, and quota approval for aquaculture enterprises are automatically completed through artificial intelligence and risk control models; the third was taken the lead in achieving post loan visualization. Through online regulatory platforms, it can monitor the breeding situation of enterprises in real-time, provide risk warning information, and effectively reduce the risk of live mortgage loans.

Hechuan Sub-branch visited a beef cattle breeding enterprise to understand its production and operation situation. On September 9, 2022, we issued a "Living Smart Loan" of 2.6 million yuan to the enterprise to help it purchase feeder cattle and expand its breeding scale.



Pengshui Sub-branch issued 1.73 million yuan of "Living Smart Loans" to Chongqing Jindu Agricultural Development Co., Ltd. to solve the urgent needs of the enterprise, and the person in charge of the enterprise presented a banner to the sub-branch.

Example

In March 2022, the bank signed a strategic cooperation agreement with the Chongqing Agriculture and Rural Committee, Chongqing Rural Revitalization Bureau, to jointly promote financial services for rural revitalization and promote high-quality development of agriculture and rural areas in Chongqing. Under the guidance and support of the Municipal Agriculture and Rural Committee and the Municipal Rural Revitalization Bureau, the bank will fully leverage the advantages of local legal person banks, actively explore diversified financial service models in areas such as urban-rural integration development, beautiful and livable rural areas, characteristic agriculture, agricultural modernization, and digital agriculture, and strive to invest 10 billion yuan in new assets for rural revitalization projects within 5 years to support the development of the "three rural" cause, continuously improving the quality and efficiency of financial services for rural revitalization, and promoting high-quality economic and social development in Chongqing.

FIFTH, IT HAS EXTENDED THE SERVICE RADIUS.

46 "1+2+N inclusive financial services to villages" bases have been built in 7 districts and counties, including Beibei and Shizhu, with a total of 124 bases. This has established a communication bridge between banks and villagers, ensuring that basic financial services do not leave the village while promoting financial knowledge.

FOURTHLY, WE HAVE DEEPENED COOPERATION AND EXCHANGES.

In 2022, strategic cooperation agreements were signed with the Municipal Agriculture and Rural Committee, Municipal Rural Revitalization Bureau, Municipal Supply and Marketing Cooperative, and districts and counties such as Liangping, Hechuan, and Fengjie, focusing on rural revitalization and strengthening financial services. We have deepened cooperation with municipal small and micro enterprises, municipal re-guarantee, and municipal agricultural enterprises, and further expanded the service scope of enterprises related to agriculture.

SIXTH, WE HAVE PROMOTED THE WORK OF SETTLING IN VILLAGES.

As a member unit of the Rural Revitalization and Assistance Group of the Municipal Education Commission, we have contacted Guoxing Village, Henghe Tujia Township, Wanzhou District at designated locations to carry out rural revitalization and assistance work. One middle-level management personnel and two employees have been selected to form a village work team and stationed in Guoxing Village to carry out rural revitalization work. In addition, 8 resident team members were selected from Wuxi, Wushan, and other places, with one person serving as the first secretary stationed in the village. We have effectively carried out the daily management of resident team members, ensured their work benefits, and ensured that they are "able to get down, squat down, integrate, and do well".

IMPROVEMENT IN CUSTOMER SERVICE QUALITY

FIRST, WE STRENGTHENED THE CORPORATE GOVERNANCE OF CONSUMER INSURANCE.

The Board of Directors has incorporated the protection of consumer rights and interests into the business development strategy, formulated the "Consumer Rights and Interests Protection Policy", held regular meetings, and strengthened research on major issues and important policies of consumer rights and interests protection. The senior management implemented the work deployment of the board of directors, and promoted the construction of the consumer rights and interests protection system and mechanism, publicity and education, and complaint management. The Board of Supervisors attended the Board of Directors' consumer rights and interests protection work meeting, listened to the relevant reports of senior executives, and supervised the performance of the Board of Directors and senior executives' consumer rights and interests protection work.

SECOND, WE RESPONDED TO CONSUMER COMPLAINTS ACTIVELY.

The management of traceability has been strengthened, complaints have been regarded as "wealth" for bank operation and development, timely investigation and judgment, in-depth analysis, and timely reply, so as to truly "change consumer complaints into gold" and improved the level of bank service. In 2022, the bank received 232 complaints, which is relatively low in the industry. From the perspective of the types of complaint business, mainly involving loans, payment settlement, bank cards and so on. From the distribution of complaints, 65.95% of the complaints occurred in Yuzhong District, Jiangbei District, Nanan District, Jiulongpo District, Shapingba District, Dadukou District, Beibei District, Yubei District, Banan District, Liangjiang New District and High-tech District, while 34.05% of the complaints occurred in other districts. All complaints were properly handled, and no major complaints or negative public opinion caused by complaints occurred throughout the year.

THIRD, WE PROTECTED CUSTOMER INFORMATION SECURITY.

We strengthened the system construction, continued to improve the institutional system and working mechanism, and consolidated the foundation of customer financial information protection system; we strengthened the security assessment, in the project initiation, production and other key links, the security analysis of customer sensitive information throughout the life cycle, to ensure the safety and compliance of information technology projects; we strengthened supervision and inspection, organized and carried out a number of special inspections, and eliminated hidden dangers of personal information leakage; we strengthened training and education, preached the concept of customer financial information protection, analyzed work practices, and carried out case warnings, and continuously enhanced the awareness of all employees in the bank to protect customer financial information.

FOURTH, WE HAVE TAKEN CARE OF THE ELDERLY CUSTOMER GROUP.

We have launched a caring version of mobile banking, providing accessible and aging friendly services such as large fonts, simplicity, and intelligent customer service, making it easy for elderly customers to use. The intelligent customer service system has been upgraded to accurately identify incoming calls from customers over 60 years old, and the "manual service" function has been advanced. We have established the "Silver Hair Harbor" and transformed the Wanzhou Branch Business Department and Baiyan Road sub-branch into characteristic outlets for serving elderly customers. We have implemented nine "One Point" service requirements, such as slower speaking speed and more smiles, and have received high praise from elderly customers. We have established an extended service mechanism to provide door-to-door services for elderly customers who are unable to handle business at the branch. In addition, traditional businesses such as passbooks and certificates of deposit are retained on smart and self-service machines to help elderly customers bridge the "digital divide".



Baiyan Road Sub-branch "Silver Hair Harbor" organized the "Dragon Head" convenient hair cutting activity for the elderly on February 2nd

FIFTH, WE HAVE CARRIED OUT FINANCIAL PUBLICITY AND EDUCATION.

The effect of online publicity was remarkable. Relying on the official website and official WeChat, we set up a column of "consumer protection micro class", and launched a series of interesting financial knowledge education content such as "Fan Fan Adventure Comic" and "Fan Fan Talk Consumer Protection Video" with the mascot "Fan Fan" as the carrier. In Baisha Town financial education base, we carried out an innovative anti-fraud special live broadcast, by the bank's employees as anchors, the number of likes of a single scene exceeded 200,000. In 2022, financial knowledge was pushed 125 times through mainstream news media and we-media, and nearly 1.6 million people read it. As the only financial institution in Chongqing, we participated in the signing ceremony of "Chengdu-Chongqing Area Shuangcheng Financial Knowledge Joint Promotion and the signing Ceremony of Jointly Building Financial Knowledge into campus demonstration site" to help build a brand of financial knowledge into campus work in Lujin adjacent areas. Into the Jiangbeizui Experimental School, Chongqing Industrial and Commercial School, Chongqing Beibei Vocational Education Center to preach financial knowledge, has been well received by teachers and students. In 2022, with outlets as the center and various carriers such as "1+2+N inclusive financial services to the village base" and "1+5+N financial services harbor for private enterprises and individual industrial and commercial households", the operating institutions have reached into the business circle, schools, communities, and villages to carry out nearly 1,000 promotional activities, reaching more than 270,000 consumers.

Example

JIANGBEI SUB-RANCH PARTY BRANCH CARRIED OUT THE PARTY BUILDING LEAD TO SEND FINANCIAL KNOWLEDGE "FIVE" PROPAGANDA ACTIVITIES, INTO THE JIANGBEIZUI EXPERIMENTAL SCHOOL TO PREACH

On September 29, the Party Branch of the Jiangbei Sub-branch and Jiangbei People's Congress Representatives, CPPCC members, party representatives, etc., formed the vanguard of financial knowledge propaganda party members and walked into Jiangbeizui Experimental School to carry out financial knowledge propaganda.

Ran Dan, an employee of Jiangbei Sub-branch, gave over 100 sixth grade students a unique and lively financial knowledge lesson called "My Financial Intelligence Lesson 1". Through interesting stories, the students learned about the importance of bank card security, personal information protection, and tips for preventing telecommunications fraud.



Jiangbei Sub-branch employee Ran Dan is preaching financial knowledge

SIXTH, WE IMPROVED THE QUALITY OF THE NETWORK HALL.

To build a characteristic service network, the Jiangjin sub-branch built an "outdoor worker service station" to provide warm services for outdoor workers, which was selected as the list of "the most beautiful trade union outdoor worker service station" by ACFTU in 2022; The "New Citizen Harbor" was built in the Qingyanggong branch, so that the bank's policy of benefiting the people could reach more new citizens. Equipped with convenient service facilities, courtesy seats, reading glasses and other convenient service facilities, to create a unique, warm and comfortable service environment. The intelligent construction has been promoted, the layout of intelligent teller machines has achieved full coverage, the online business migration rate has exceeded 92%, and the waiting time for customers to handle business has been greatly reduced.

SEVENTH, WE ACTIVELY PARTICIPATED IN COMPETITIONS TO IMPROVE SKILLS.

We participated in the "Chongqing Financial System Bank Wealth Management Business Skills Competition", with four employees winning the "Individual Competition Excellence Award" and the "Group Competition Third Prize", and our head office winning the "Best Organization Award". We participated in the "Fifth Financial Industry Labor and Skills Competition in Chongqing", two employees won the "Exemplary Individual", "Individual Excellence Award" and "Third Prize of the Group", and the head office won the award of "Advanced Collective". The consumer protection and service research articles written by employees have won 10 awards, including the second and third prizes of the Excellent Project of the Consumer Rights Protection Professional Committee and the Civilized and Standardized Service Professional Committee of the Chongqing Banking Association. In addition, three employees from the head office and operating institutions served as mediators for industry mediation organizations and received written commendation from the Chongqing Banking Association for their outstanding work.



Jiangjin Sub-branch enters Chongqing Business School to carry out the "Finance Course, Campus Tour" activity



Baguocheng Sub-branch participant in the promotion activity of "Keeping Money Bag and Protecting Happy Home"

SUPPORT FOR DEVELOPMENT OF PEOPLE'S LIVELIHOOD

FIRST, WE DID A GOOD JOB IN PERSONAL CONSUMPTION FINANCIAL SERVICES.

We took the lead in the launch of new citizens exclusive loan products "Xinyudai", and Chongqing Security Group and other 30 new citizens employment intensive enterprises signed cooperation agreements to help new citizens live and work. Combined with various consumption scenarios, cooperated with merchants to carry out gold card "fuel and send points", one-cent track travel benefits, mobile bank "10 minus 5" benefits, WeChat Pay Alipay first tie reduction, credit card repayment benefits, Eleme benefits, Tao ticket random reduction and other preferential activities. In Wanzhou, Jiangjin, Qijiang and other 10 districts and counties, we launched the "summer to send cool, service into the scenic spot" activities, attracted more than 40,000 people to participate in, promoted the effective release of consumer demand.

Example

WE LAUNCHED A NEW CITIZEN EXCLUSIVE LOAN PRODUCT - "XINYUDAI"

On March 4, 2022, the China Banking and Insurance Regulatory Commission and the People's Bank of China issued the Notice on Strengthening Financial Services for New Citizens, requiring banking and insurance institutions to provide quality financial services for new citizens.

On March 10, we launched a new citizen exclusive loan product - "Xinyudai". The product is mainly used to meet the needs of new citizens to buy their own cars, purchase large durable consumer goods, family housing decoration, education and training, health care, leisure tourism and other needs, with pure credit, fast approval, low interest rates. After customers pass the new citizen identity verification, they can use the applet of WeChat to apply for loans in real time, the fastest 5 seconds out of the line, 1 minute to borrow money, 3 minutes to the account, the longest loan can be 12 months, borrow with repayment, recycling.

On the same day, the bank also signed a financial services cooperation agreement with Chongqing Security Group, landed the first financial service scene of the "Xinyudai" product to provide high-quality financial services for the security team members.



◎ SECOND, WE HAVE DONE A GOOD JOB IN PROVIDING FINANCIAL SERVICES FOR RESIDENTS' SOCIAL SECURITY.

39 operating institutions and the district and county social security centers signed an agreement to issue nearly 67,000 third-generation social security cards, covering the whole area of Chongqing, free of public social security card costs, to provide a number of value-added services, to provide efficient, convenient, high-quality one-stop social security card financial services to the public.

◎ THIRD, WE HAVE DONE A GOOD JOB IN PROVIDING FINANCIAL SERVICES FOR THE PROVIDENT FUND CONTRIBUTIONS OF FLEXIBLE EMPLOYEES.

Actively assisted flexible employment personnel to participate in the housing provident fund system pilot work, continued to expand the beneficiary groups, in 2022, flexible employment provident fund accounts opened about 8,000, by Chongqing housing Provident fund management center was named "flexible employment personnel to participate in the housing provident fund system pilot contribution unit in 2021."

◎ FOURTH, WE HAVE PROVIDED FINANCIAL SERVICES FOR THE "GUARANTEED DELIVERY BUILDING".

In November 2022, the first "guaranteed delivery building" special loan supporting financing loan in Chongqing was successfully implemented, providing a fixed asset loan of 100 million yuan to state-owned enterprises in Jiulongpo District, promoting the construction and delivery of a certain emergency real estate project.



CARING ABOUT EMPLOYEES

FIRST, WE PAID ATTENTION TO PROTECTING THE RIGHTS AND INTERESTS OF EMPLOYEES.

We have strictly implemented labor laws and regulations, standardized employment forms such as labor dispatch and outsourcing, and prevented employment risks. Fully paid the statutory guarantees, and completed the supplementary payment of employee social security and provident fund after the base adjustment in 2022 as soon as possible. We have conscientiously carried out the review of employee personnel files, timely improved and corrected relevant information, and safeguarded employee interests.

SECOND, WE FOCUSED ON EMPLOYEE CAREER DEVELOPMENT

Adhering to precise talent recruitment, we organized 14 recruitment interviews and recruited over 130 employees throughout the year, providing strong talent support for high-quality development. Adhering to multi-dimensional talent cultivation, we have conducted 1 centralized training session for new employees, 4 specialized training sessions for middle and senior management, 75 business training sessions for each line, and 23 external training sessions, with a total of over 44000 participants. Our employees' professional abilities and comprehensive qualities have been continuously improved. We adhered to the scientific use of talents, made good use of the "six abilities" mechanism, and promoted the matching of personnel and positions; developed the "Honor Recognition Management Measures" to create an atmosphere of "comparing and surpassing". Regularly carried out honorable retirement ceremonies to enhance employees' sense of belonging, honor, and happiness.



2022 New employee training



Wanzhou Branch held a glorious retirement ceremony for employees

THIRD, EMPHASIS HAS BEEN PLACED ON OPTIMIZING HEALTH SERVICES.

Regularly conducted annual physical examinations, proactively connected with physical examination institutions, and increased the number of specialized physical examinations. We have improved employee welfare protection, continued to purchase "Yukuaibao" for all employees of the bank, participated in the China Employee Insurance Mutual Aid Association, and strengthened our protection efforts; ensured the implementation of measures to benefit the people, and timely provided insurance services such as supplementary medical claims and maternity allowances for employees.

FOURTH, WE FOCUSED ON ENRICHING EMPLOYEE ACTIVITIES.

Cultural and sports activities were organized, and various activities such as collection of literary works, fun sports meeting, badminton competition, calligraphy competition were carried out to show employees' personal talents. Organized Wanzhou Branch to participate in the 2022 Autumn staff Sports meeting held by the Municipal Industrial Trade Union and won the championship of the tug-of-war competition. Participated in the second "Payment and Clearing Cup" badminton competition held by the Payment and Clearing Association, and won the runner-up of men's singles in group A, the fifth place of women's singles in group B, the seventh place of men's doubles in group B, the fifth place of men's and women's mixed doubles in group B, and the seventh place of team. Participated in the 2022 "Chongqing High-speed Cup" Games and won the fifth place in badminton, the sixth place in football and the eighth place in basketball. A number of interest groups such as football and basketball have been set up, and competitions have been held with industry organizations and brother units from time to time to enrich employee's spare time life and improve team cooperation ability.

Example

We carried out the collection of literary and artistic works of "Celebrating the 20th Congress and Re-composing the New Chapter", collected 516 entries of various kinds, selected 53 first, second and third prizes and excellent awards of three categories of works, and recommended some excellent works to the superior trade union for election, and got 9 commendations, and won 1 first prize, 5 second prize and 3 third prize.



Wanzhou Branch participated in the 2022 autumn staff sports meeting held by the Municipal Industrial Trade Union

Participated in the second "HaiYao Science and Technology Cup" enterprise and public institution football invitational competition, won the second prize



Took part in the friendly basketball game



FIFTH, WE PAID ATTENTION TO THE CONSTRUCTION OF A CLEAN FINANCIAL CULTURE.

We have successfully created a clean culture brand of "Breeze Three Gorges", and created a strong atmosphere of "breeze nourishing fashion, clean escorting finance". We have strengthened the education of integrity culture, through teaching the Party lesson on anti-corruption and advocating integrity to the whole bank, good "the first lesson of integrity" for new employees, and regular reminder of integrity education, etc., to educate employees to keep the bottom line on the road of life, take the right path, and not stray. In order to enrich the clean culture activities, we carried out the clean financial culture construction "ten ones" activities, held the "integrity inheritance" family letter activities, guided employees to cultivate their own family and be integral in their work.



The resident discipline inspection and supervision team organized a visit to the exhibition of clean financial culture construction to enhance the awareness of clean employment of employees

PARTICIPATING IN SOCIAL WELFARE ACTIVITIES

We actively assisted the charity cause, and proposed that all employees of the bank buy 140,000 yuan of agricultural and sideline products in Henghe Tujia Township, Wanzhou District, which was the designated support for rural revitalization, to help farmers increase their income. Continued to promote the 10 Party branches of the head office and Chengkou County Yanhe Township 10 difficult students "one-to-one pair of help" action, every year to give financial assistance, carried out heart-to-heart talk, strengthened ideological guidance, encouraged students to concentrate on their studies. More than 1 million yuan was donated to help relevant areas promote rural revitalization work. At the same time, we encouraged operating institutions to take the initiative to carry out public welfare activities, advocated employees to return to the society with love, move customers with sincerity, and show the responsibility of local corporate banks.



Hechuan sub-branch donated humanities, children and other types of books more than 700 to Shiguba community and disseminated knowledge and positive energy to community residents



The "Love gas Station" of Fengjie sub-branch provided sanitation workers, delivery boys, take-out workers and taxi masters with drinking water, temporary rest, mobile phone charging, shelter and other love services

RESPONSIBILITY AND PROFESSIONALISM AGAINST COVID-19 PANDEMIC

FIRST, THE EMERGENCY DUTY HAS BEEN STRENGTHENED TO ENSURE THAT BASIC FINANCIAL SERVICES ARE "NOT CLOSED".

After the central urban area of Chongqing strengthened social meeting control due to the epidemic in 2022, we quickly launched the Special Emergency Plan for Business Continuity, and employees of key departments consciously closed loop management, eating and living at their posts to ensure the orderly development of credit granting, settlement and other businesses; at the same time, we have done a good job in the operation and maintenance of the information system, guaranteed the smooth customer service hotline, and provided customers with 7*24 hours online financial and customer service hotline services to ensure that basic financial services are "not closed".

Example

THE BANK GUARANTEES 'UNINTERRUPTED' CROSS-BORDER BUSINESS

On Nov 15, 2022, a trading company in Chongqing had to pay 6.7 million Yuan to buy frozen food, while an industrial company, another supplier, had to pay \$919,000 to reserve frozen food. However, due to epidemic control reasons, they could not go to the sub-branch to handle relevant business.

After finding the relevant situation, the Yuzhong sub-branch quickly launched the contingency plan and immediately submitted the demand for funds of the two enterprises to the Trade Finance Department of the head office. Meanwhile, the head of the sub-branch, the customer manager and the counter staff reported to the community for retrograde return to work while doing their own closed loop management and made various preparations. After receiving the relevant information, the Trade Finance Department quickly and efficiently linked with the loan disbursement center and Yuzhong Sub-branch, completed the review, loan and payment on the same day, only 3 hours when the two businesses were shared quickly solved the 'urgent need' of trading enterprises, and the service efficiency was highly praised by the customer.



The staff of the Trade Finance Department stayed at their posts to review the financing business of enterprises during the epidemic

SECOND, WE SERVED CUSTOMER NEEDS AND ENSURED 'UNINTERRUPTED' CREDIT SUPPORT.

A green credit channel would be opened for epidemic prevention and supply projects to give priority to meeting the needs of enterprises and ensure that credit funds are allocated to the front line of the fight against the epidemic. We timely checked the impact of the epidemic on customers and took the initiative to contact customers whose loans are about to expire in advance to ensure that those who need to renew their loans should be renewed. For those who have temporary repayment difficulties, we would help troubled enterprises tide over difficulties by postponing repayment of principal and interest or renewing loans without repayment of principal. For overdue loans due to the impact of the epidemic, we timely adjusted credit investigation and submission to help customers solve problems.

THIRD, WE ISSUED ANTI-EPIDEMIC INITIATIVES TO SUPPORT THE FRONT LINE OF THE FIGHT AGAINST THE EPIDEMIC WITHOUT FLINCH.

The Proposal was issued to encourage employees to actively participate in the front line of the fight against the epidemic and cooperate with communities in nucleic acid testing, information registration, order maintenance and other auxiliary work of epidemic prevention and control. 356 members of the Communist Party who were locked down at home actively responded to and served 310 communities, standing up at critical moments and staying clear at important moments, demonstrating the responsibility of the staff of the Three Gorges Bank. In addition, we actively donated money and anti-epidemic supplies to help the community pair to carry out epidemic prevention and control.

Example

TIAN LI: STICK TO THE FRONT LINE OF EPIDEMIC PREVENTION

'I am a member of the Communist Party, I go first...' , which is the most spoken words during the epidemic by Tian Li, an organizing member of the Communist Party branch of the Credit Management and Monitoring Department of the head office of Chongqing Three Gorges Bank. Most of Tian Li's community is an old community, with a high occupancy rate and a large proportion of the elderly and the young children. After the outbreak of the epidemic, the task of epidemic prevention in the community was complex and arduous, and the manpower was very tight.



Tian Li carried out nucleic acid collection

On November 16, 2022, Tian Li immediately contacted the community, signed up for voluntary epidemic prevention and control services, and joined the front line of the fight against the epidemic. After strict training, Tian Li became a nucleic acid collector in the community. She went to the front line of the fight against the epidemic every day and served more than 6,000 people in total, becoming the backbone of the community's epidemic prevention and control volunteers. When she learned that other communities needed to complete the urgent task of door-to-door nucleic acid collection in a certain community within a short period of time, Tian Li did not hesitate to wear protective clothing and took the initiative to undertake more than 300 door-to-door nucleic acid collection tasks, completing all nucleic acid collection tasks one by one.

FOCUS ON GREEN FINANCE

◎ FIRST, WE FOCUS ON AND PLAYED A LEADING ROLE IN GREEN FINANCE.

We established a '1+N' green finance system, formulated the 'Green Finance Strategic Development Plan' to guide the overall work, and defined the green credit strategy and long-term goals; We issued the Implementation Opinions on Accelerating the Development of Green Finance and the Work Plan for Building a Responsible Bank to promote specific work.

We set up a coordinated and efficient service system, formed a leading group for green finance, and mobilized 'the head office to the sub-branch to the branch' forces to provide green finance services. To build a professional green finance service team, we were identified as the first batch of green finance business divisions in Chongqing by Chongqing Finance Bureau, Chongqing Local Financial Supervision and Administration Bureau, Chongqing Operation and Management Department of People's Bank of China, Chongqing Banking and Insurance Regulatory Bureau and other four departments. We strengthened the assessment and incentive mechanism, took the completion of green credit as an important assessment content of each operating institution add green credit into the category of active support in internal fund transfer pricing, and give preferential treatment to capital occupancy fees.

We optimized the Three Checks measures for loans and gave priority to access and investigation of green projects under the same conditions before loans were made. In the process of loan, the environmental and social risk status of loan projects will be taken as an important basis for credit review. At the post-loan period, we strengthened the due diligence and exemption management of green project financing and improved the management level of green credit granting.

We would actively respond to the initiative of 'implementing green finance to help the dual carbon target', integrate the concept of green development into our strategy, continue to increase support for green industries, steadily promote the construction of a 'responsible bank', vigorously develop fin-tech, and contribute financial strength to ecological and environmental protection.

04

FULFILLMENT OF ENVIRONMENTAL RESPONSIBILITIES

AND PROTECTION OF ECOLOGICAL ENVIRONMENT





INCREASE CREDIT
SUPPLY

ENHANCE INDUSTRY
RESEARCH

STRENGTHEN
PLATFORM SUPPORT

DEEPEN CORPORATION
AND COMMUNICATION

◎ **SECOND, A LITTLE GREEN BECOMES GOLD, AND THE ‘LIVING WATER’ OF FINANCE ENRICHES THE GREEN INDUSTRY.**

By the end of 2022, the balance of green credit had reached 12.474 billion Yuan, an increasing of 30.41% from the beginning of the year, providing strong financial support for green sectors such as energy conservation, environmental protection, clean production, and green infrastructure upgrading. In 2022, we successfully issued 5 billion Yuan of green financial bond in the National Inter-bank Bond Market, and all the funds raised were used to issue loans for green projects. We enhanced big data platform support, relying on Chongqing green finance platform -Yangtze River Green Finance, more than 100 projects docking green loans, exceeding 2 billion Yuan. We strengthened the industry research, in-depth analysis of industry trends, in view of the high carbon enterprise to develop the ‘Green and Low Carbon Industry Transformation Loans Guidance’ and the ‘Voluntary Greenhouse Gas Emission Reductions Pledge Financing Guidance’ and intensified the transformation of enterprise financial support. We strengthened cooperation and exchanges, organized business backbone to learn advanced experience in the same industry for many times, participated in special training on green finance, and constantly improved employees’ ability to accurately understand ‘green finance’ concept.

◎ **THIRD, WE ENRICHED THE SUPPLY OF GREEN FINANCIAL PRODUCTS.**

We innovated credit products and launched green financial products such as greening the Yangtze-River Loan, the Forest Rights Mortgage Loan, the New Energy Vehicle Subsidy Loan, the Yangtze-River Ecological Protection Loan, the Forestry Carbon Sink Expected Profit Right Pledge Loan, and the Industrial Green and Low-carbon Transformation Loan. We landed a number of national and municipal first batch and first loan in 2021, landed the first national ‘Waste Electronic Product Disposal fund’ subsidy special loan of 200 million Yuan, won the ‘Chongqing Green Finance Excellent Innovation Case of 2021’, landed the first forestry carbon sink expected profit right pledge financing loan in Chongqing in 2022, which was selected as ‘2022 Chongqing Social Responsibility Typical Project’. The pilot project of the personal carbon account was carried out, and multiple low-carbon financial scenarios such as online payment and transfer. Online payment and electronic signing were developed to guide residents to consciously reduce carbon emission and low-carbon life through points incentive.

Example

WE LANDED THE FIRST FORESTRY CARBON SINK EXPECTED PROFIT RIGHT PLEDGE LOAN BUSINESS IN CHONGQING

The Expected Usage Loan of Forestry Carbon Sink is a financial service that we calculated the expected usage of forestry carbon sink in the future with reference to the price of Chongqing carbon sink trading market and in conjunction with Chongqing Credit Investigation Co., LTD., and provided financing to enterprises with the expected usage as the pledge.

Wulong District is one of the few of mass entrepreneurship and innovation districts and counties in Chongqing that have been awarded the national ‘Lucid waters and green Mountains are Gold and Silver Mountains Practice Innovation Base’ and ‘National ecological civilization Construction Demonstration City and County’ at the same time. The forest coverage rate reaches 65%, has rich forestry resources, and is making every effort to build a green development innovation demonstration area. In 2022, Wulong District has decided to implement carbon sink forest transformation in the Houjiaba and Binmuyan in Xiannu Mountain and other areas, including forest replanting, afforestation, forest structure adjustment, ecological environment restoration and rural environment beautification. The total investment of the project is more than 74 million Yuan, of which 50 million Yuan needs to be borrowed from the bank to solve the fund gap.

After finding out the financing needs of the project, we immediately sent business backbone to provide financial services, and worked with Wulong District government to comb out the forestry area of more than 0.16 million acres for the development of forestry carbon sink in the whole district. According to the evaluation, a total of 5.4 million tons of carbon dioxide equivalent have been generated from 2016 to 2021. Referring to the price of carbon sink trading market in Chongqing at that time, we took the expected realized carbon sink profit right as the pledge and registered the forestry carbon sink in the Unified Registration and Publicity System of Immobile Financing of the Credit Investigation Center of the People's Bank of China. In September 2022, we successfully granted a 5-year, 50-million-yuan special loan to an agricultural enterprise in Wulong District, effectively making up the project fund gap. The project has good economic and social value and is a beneficial exploration for us to deeply practice the concept of green development and help achieve the goal of ‘carbon peak and carbon neutral’.

ADVOCATION OF GREEN OFFICE

Example



FIRST, WE STRENGTHENED MANAGEMENT OF DAILY ENERGY CONSUMPTION.

In terms of electricity consumption, we standardized the use of all kinds of electrical equipment to avoid no-load operation of power-consuming equipment, promoted energy-saving equipment, and used new materials and technologies in new or rebuilt outlets to reduce electricity consumption. In terms of water use, we strengthened daily inspections and promptly deal with problems such as leaking pipes to prevent ‘running, dripping and leaking’. In terms of oil consumption, we strictly bid for fixed-point repair and maintenance service manufacturers of official vehicles and made efforts in regular maintenance of vehicles to reduce fuel consumption. In terms of paper use, we advocated paperless office and guide employees to save paper. In 2022, the per capita electricity consumption of the head office decreased by 2.76 degrees Celsius, the per capita water consumption decreased by 1.05 tons, and the paper consumption was saved by 28 thousand pieces compared with the previous year. At the same time, we vigorously advocated video conferencing and effectively reduced the use of office appliances.

SECOND, WE FOSTERED THE CONCEPT OF GREEN OFFICE.

We strictly implemented the Green Office Management Measures and conducted investigations on energy consumption of the head office and branches. To the operating institutions with high energy consumption, we timely conducted the supervise. We post energy-saving and emission reduction signs, guided employees to always establish environmental awareness, and form a good atmosphere of ‘low-carbon office, everyone’s responsibility’ in our bank.

In August 2022, Chongqing was even sunny and high temperature, so we strictly implemented the requirements of power supply protection in power peak, issued several notices to clarify the responsibility of each institution to save electricity, required to turn off unnecessary lighting and electrical equipment strictly controlled the room temperature of air conditioning, and timely adjusted the commuting time of head office staff. At the same time, we carried out on-site and off-site inspections on the electricity saving situation of the whole bank to ensure the implementation of electricity saving work.

DEVELOPMENT OF FIN-TECH

FIRST, WE CONSOLIDATED THE FOUNDATION OF TECHNOLOGY.

In July 2022, the bank’s new-generation core system, which took 14 months to develop, was successfully put into operation and put online. The system has made extensive use of advanced technologies such as big data and artificial intelligence to achieve breakthroughs in five aspects. The system reconstructs the technical architecture, adopt the distributed and micro-service underlying architecture, increase the business processing capacity by 45 times, greatly improve the agility and reliability of the system. The business process reconstruction is realized. The customer view, account management and product management are organically unified, and customer needs are more quickly and accurately responded. The service mode reconstruction is realized. The multi-channel coordination of branch system, integration of online and offline services, and comprehensive improvement of customer service efficiency are improved. The risk control ability was implemented. The unified account control and unified channel quota management were strengthened, operation early warning was gradually transformed from post-operation supervision to in-process prevention and control, more than 100 risk early warning models were built, and risk early warning ability was comprehensively upgraded. To improve the quality and efficiency of management, build a transactional general ledger system, and realize the separation of core accounts. We successfully build a digital operation platform, effectively realize ‘data management, data decision-making, data transformation’. In addition, we also put into operation a human resource management system, and completed the same-city disaster recovery drill for 7 sets of important information systems, the local high availability switching drill for 5 sets of systems, and the deployment of system-level disaster recovery for 4 sets of systems in the same city, further consolidating the foundation of fin-tech.





In July 2022, our new-generation core system was successfully put into operation and launched

◎ SECOND, WE FOCUSED ON SCENE EXPANSION.

By the end of 2022, more than 70,000 merchants had been served, and marketing activities to reduce merchant service charge had been carried out to reduce operating costs of market entities. In the service education and training scene, Chongqing took the lead in launching a national comprehensive platform for off-campus education and training supervision and service, helping 22 districts and counties improve the quality and efficiency of off-campus education and training supervision.



SERVE MERCHANTS



SERVE EDUCATION AND TRAINING INSTITUTION

◎ THIRD, WE FOCUSED ON SERVICE INNOVATION.

We improved the convenience of online channels, optimized mobile banking, launched electronic medical insurance vouchers, foreign exchange quotations and other important functions. We launched 'digital RMB' business and became the first local corporate bank to realize the full functions of digital RMB personal wallet, such as opening, tying cards, depositing banks, filling wallets, transferring funds, receiving and paying, and transaction inquiry. We deepen data empowerment, built an enterprise-level data platform integrated by traditional data warehouse and Hadoop distributed database, and optimized the risk control system of credit transaction. We Independently developed the position service platform to help operating institutions better serve surrounding enterprises and other market players and won the 'Excellent Case Award of Marketing Innovation' in urban financial services in 2022. We improved data governance capability and won DAMA China 2022 'Data Governance Best Practice Award'.



05

We adhere to the 'three positioning' of city commercial banks to serve local economy, serve small and medium-sized enterprises, and serve urban and rural residents, focus on the implementation of the three strategies of 'Two Cities, Two Carbon and Two Circulation', actively layout the three areas of Big Retail, Big Data and Big Industry', and strive to build a research-oriented, innovative and ecological three-type bank. We vigorously promote the three tasks of serving the real economy, preventing and controlling financial risks, and deepening financial reform. We commit to the new mission, develop new finance, strive to build a modern first-class city commercial bank in the west of China, and deliver high score financial service reports for the comprehensive construction of a modern socialist new Chongqing.

LOOKING
FORWARD
TO THE
FUTURE



Principle 1: Consistency



We will ensure that our business strategies are aligned with, and contribute to, individual needs and societal goals as set out in the UN Sustainable Development Goals (SDGs), the Paris Climate Agreement and relevant national and regional frameworks.

BUSINESS MODEL

(Summary) Describe our business model, including the main customer groups it serves, the main types of products and services it provides, and the main industries and types of activities in the main geographical areas in which it operates or provides products and services. In addition, quantify this information by disclosing, for example, the geographical and sectoral (i.e., by balance sheet and/or off-balance sheet) distribution (%) of your investment portfolio or by disclosing the number of clients and customers served.

Response: Chongqing Three Gorges Bank is a banking and financial institution serving Chongqing, China. We adhere to the three positioning of ‘serving local economy, serving small and medium-sized enterprises, and serving urban and rural residents’, focus on implementing the three strategies of ‘two cities, two carbon and two circulation’, actively lay out the three fields of ‘big retail, big data and big industry’, and strive to build three banks of ‘research-oriented, innovative and ecological’ bank, provide a wide range of financial products and services for consumers, enterprises, governments and institutions in Chongqing. We adhere to the service concept of ‘just for you’, we aim to become a trusted partner of customers and commit to the sustainable development of local economy in Chongqing. We have 87 branches in Chongqing, China, covering all districts and counties in Chongqing, China, and employ more than 2,200 employees, provide financial services to close to 3 million individual customers, enterprises and institutional investors in Chongqing, China. The main products and services we provide are loans, deposits, payments, etc..

Links and indexes:
Pages 3 and 4 of the
2022 Annual Social
Responsibility Report
of Chongqing Three
Gorges Bank

STRATEGIC CONSISTENCY

Does your corporate strategy identify and reflect sustainability as a strategic priority for your bank?

- ☒ yes
- ☐ no

Please describe to you how to adjust and/or plan to adjust its strategy to meet the sustainable development target (SDG), the Paris climate agreement and relevant national and regional framework.

Does your bank refer to any of the following frameworks or sustainability regulatory reporting requirements in its strategic priorities or corporate policies to help implement the Principles?

- ☐ industry and commerce of the United Nations and the guiding principles of human rights"
- ☐ basic convention on the international labor organization
- ☐ United Nations global compact organization
- ☐ indigenous people of the United Nations declaration of the rights
- ☒ on climate risk and other applicable regulatory reporting requirements of environmental risk assessment, please specify: the financial institutions' report of climate and environmental information disclosure in Chongqing
- ☐ about modern slavery society such as risk assessment of the applicable regulatory reporting requirements, please specify: _____
- ☐ none of the above

Response:

Aligning with the Paris Agreement:

In 2021, the Bank signed the Responsible Banking Principles and introduced the ‘Carbon Peak and Carbon Neutral Financial Action Plan of Chongqing Three Gorges Bank’, which is committed to adjust our investment portfolio and operation mode to support low-carbon and climate-resilient projects and contribute to ‘keeping global warming below 2 degrees Celsius and striving for 1.5 degrees Celsius’. As a result, the Bank have integrated environmental and social risk management into the whole process of its business, set specific targets to limit its exposure to some carbon-intensive industries, and strengthen our support for energy transition, construction transition, transportation transition, and manufacturing transition. The priorities of the Bank's Green Finance Strategic Plan (2021-2025) include environmental and social risk management, among others.

Aligning with national/regional policies:

In addition to the Responsible Banking Principles, we comply with the standards developed or being developed at the level of China and Chongqing Municipality, such as the Opinions on Fully, Accurately and Comprehensively Implementing the New Development Concept to achieve carbon peak and carbon neutrality in China, the Guidance on Building a Green Financial System in China, or the Implementation Rules for Building a Green Financial Reform and Innovation Pilot Zone in Chongqing Municipality. In addition, we have also joined the Chongqing Green Finance Commission, sharing our ideas and putting forward new concepts and suggestions on environmental information disclosure, green financial innovation, green inclusive integration and financial support for biodiversity together with other industry institutions.

Consultation and engagement with stakeholders:

We encourage all operating institutions to actively participate in or jointly organize green public welfare activities such as greening communities and water saving and protection with communities, and integrate ‘green factors’ such as green office and green public welfare activities into the daily life of employees, maintain close contact with customers, shareholders and investors, rating agencies, civil society, employees, suppliers and regulatory authorities.

Links and
indexes: Pages
19-41 of
Chongqing
Three Gorges
Bank 2022
Annual Social
Responsibility
Report

Principle 2: Impact and Target Setting



We will continuously enhance the positive impacts while reducing and managing the negative impacts and risks associated with our business activities, products and services on people and the environment. To this end, we will set and disclose targets for the areas where we have the most impact.

2.1 IMPACT ANALYSIS (KEY STEP 1)

Indicate that your bank has conducted an impact analysis of your portfolio, identified the areas with the greatest impact and identified priority areas for target setting. The impact analysis should be regularly updated and meet the following requirements (a-d):

a) **Scope:** What is the scope of your impact analysis? Please describe which core business areas, products or services in your main operating regions (as described in 1.1) are considered in the impact analysis and which areas have not been included and why.

Responses:

The scope of our impact analysis is the impact on consumers, businesses and its own operations in Chongqing, China. The impact analysis is based on activity data for the full year of 2022. In order to effectively contribute to the achievement of social goals, we prioritize impact areas with the highest demand in the countries and regions in which it operates. As our headquartered located

Links and indexes:
Pages 3 and 4 of the
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Three Gorges
Bank

in Chongqing, China, all of our products and services are applied in Chongqing, so the social, environmental and economic needs of Chongqing, China are at the core of our targets setting.

b) Portfolio Composition: Does your bank take into account the composition of its portfolio (display as a percentage) in its analysis? Please provide the proportional composition of your portfolio globally and by region

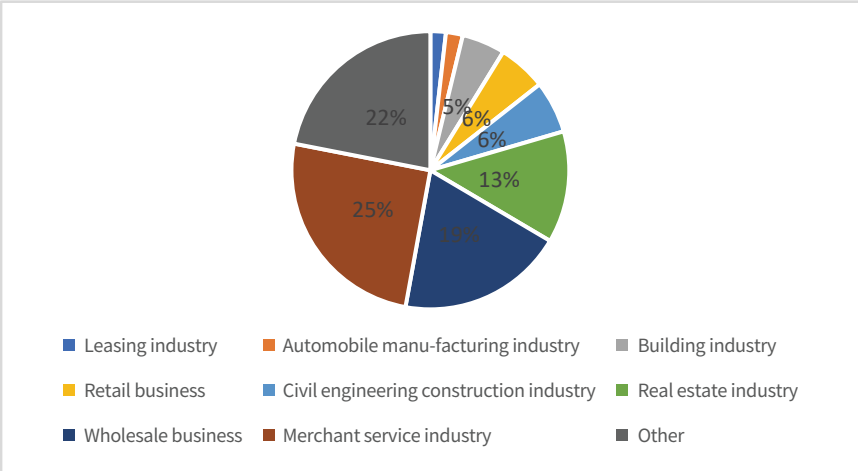
- i) demonstrate the commercial, corporate and investment banking portfolios by sector and industry (i.e. sector exposure or industry segment percentage) and/or
- ii) demonstrate consumer and retail banking portfolios by product and service and customer type.

If you use other methods to determine the size of our exposure, please specify them in detail to show how you consider the positioning of our core business/principal activity in terms of industry or sector.

Response:

We have conducted an assessment of the environmental, social and economic impacts of its operations and investment and financing activities in combination with the areas with the highest demand in Chongqing, China, to identify areas where we have potential positive and negative environmental, social and economic impacts, as defined by the customer groups it serves, the types of products and services we provide and the geographical location in which these services are provided. Because the industry standards in the analysis tool provided by UNEP Finance Initiative are inconsistent with the classification standards of China's national economy, the industries analyzed by us do not include electrical machinery and equipment manufacturing, multimodal transport and transportation agency, non-metallic mineral products, public facilities management, building decoration, decoration and other construction, residential services, science and technology promotion and application services, gas production and supply, ecological protection and environmental governance, water conservancy management and soil in the classification standard of China's national economy land management industry, health, culture and education, industrial beauty, sports and entertainment products manufacturing industry, professional and technical services, special equipment manufacturing industry and other industries, as well as consumer consumption loans .

Of those industries we analyzed, about five industries account for a large proportion of their activities and are particularly vulnerable to environmental, social and economic risks , mainly are business services (25%), wholesale (19.39%), real estate (12.99%), civil engineering and construction (6.08%) and retail (5.6%), as follows:



c) Policy Background: What are the main challenges and priorities related to sustainable development in the main countries/regions where your bank and/or your clients do business? Please describe the consideration of these factors, including which stakeholders you have worked with, to inform this element of impact analysis.

This step aims to place your bank's portfolio impact in the context of social needs.

Links and indexes: Pages 13- 18 of Chongqing Three Gorges Bank 2022 Annual Social Responsibility Report

Links and indexes

Responses:

The impact analysis tool provided by UNEP-FI provides support for analyzing the most relevant challenges and priorities for sustainable development in Chongqing, China. We are a bank based in Chongqing, China, and our services are primarily located in Chongqing, so the social, environmental and economic needs of Chongqing, China are at the core of our target setting and we must prioritize the areas with the highest demand in Chongqing. Based on the analysis of Chongqing, China, we have found that the biggest needs in Chongqing are:

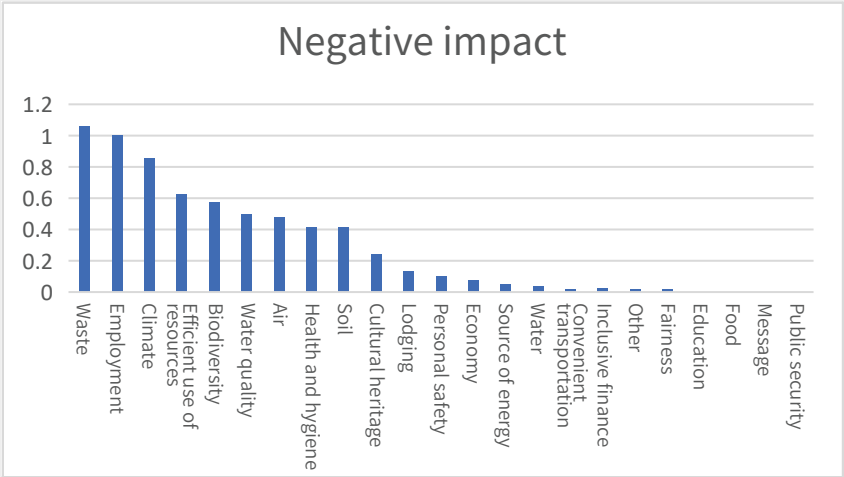
- Environment: recycling and efficient use of resources, carbon reduction and biodiversity conservation;
- Society: solving the housing problem for urban residents, promoting the employment of young people, especially college graduates, and coping with the aging population;
- Economy: high-quality development to align reasonable economic growth with structural upgrading.
- Relevant United Nation Sustainable Development Goals: SDG 3 Good health and well-being, SDG 4 Quality Education, SDG 6 Clean water and sanitation, SDG 7 Affordable clean energy, SDG 8 Decent work and economic Growth, SDG 9 Industry, Innovation and Infrastructure, SDG 10 Reduce inequality, SDG Indicator 11 Sustainable Cities and Communities, SDG Criteria 12 Responsible consumption and production, SDG Level 13 Climate action, SDG Requirements 14 Life under water, SDG Requirements 15 Life on Land, and SDG 17 partnerships to promote the achievement of the Goals .

To ensure that the proposed targets are aligned with the needs of Chongqing, China, climate and the environment were rated as the most important issue for our stakeholders, while house correlated issues were listed as the top five issues for our stakeholders and us.

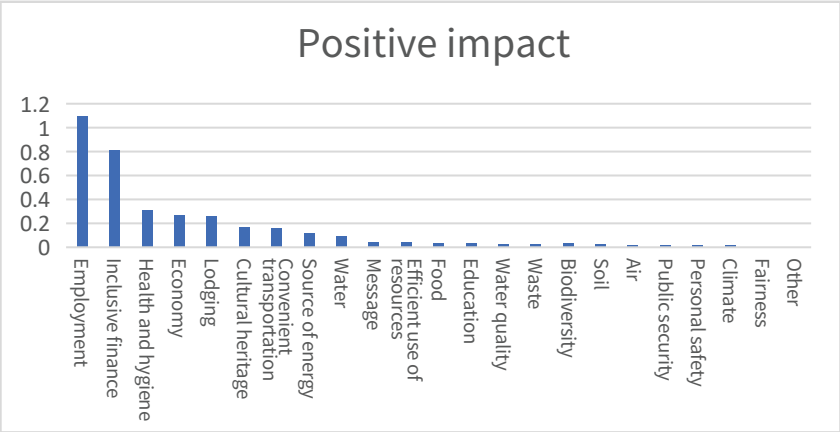
Based on the first three elements of the impact analysis, what positive and negative impact areas did your bank identify? What (at least two) key impact areas will you prioritize in implementing your goal setting strategy (see 2.2)? Please disclose.

Response:

We have conducted a preliminary impact analysis to identify areas where we has potential positive and negative environmental, social and economic impacts. The analysis covers our core business areas. The elements considered in the analysis We follow the UNEP FI impact analysis guidelines.



Links and indexes



The impact analysis shows that our activities have had a positive impact on Chongqing, China in the areas of ‘employment’, ‘inclusive finance’, ‘health and hygiene’, ‘economy’ and ‘housing’, supporting the real economy and satisfying people's yearning for a better life. However, due to the size of our portfolio in some of these sectors, the supported economic activities also had a negative impact on ‘climate’, ‘waste’ and ‘biodiversity’.

We have chosen climate as the first area of impact. Over the past few years, we have been working hard to adjust its investment and financing business structure, increase investment in green and low-carbon sectors, and promote the green and low-carbon transformation of Chongqing's economy in China.

We have decided to focus on housing as the second impact area. Although housing has not been identified as an area where we are having a significant negative impact, it has been identified as a key livelihood area in Chongqing, China, and one where we can have a significant positive impact.

d) For these aspects (at least two priority areas of impact): Performance measurement: does your bank have identified the industry sectors and industries with the greatest actual positive or negative impact and the types of clients providing financing investment?

Please describe how you assess these performance (using appropriate indicators related to significant impact areas that are applicable to your regional and national policy context).

When selecting the priority areas for goal setting among the areas with the highest impact, you should consider our current level of performance, that is, qualitative and/or quantitative indicators and/or alternative indicators of the social, economic and environmental impacts arising from our activities and the provision of products and services. If you have identified climate and/or financial health and financial inclusion as the areas of greatest impact, please also refer to the applicable indicators in the annex.

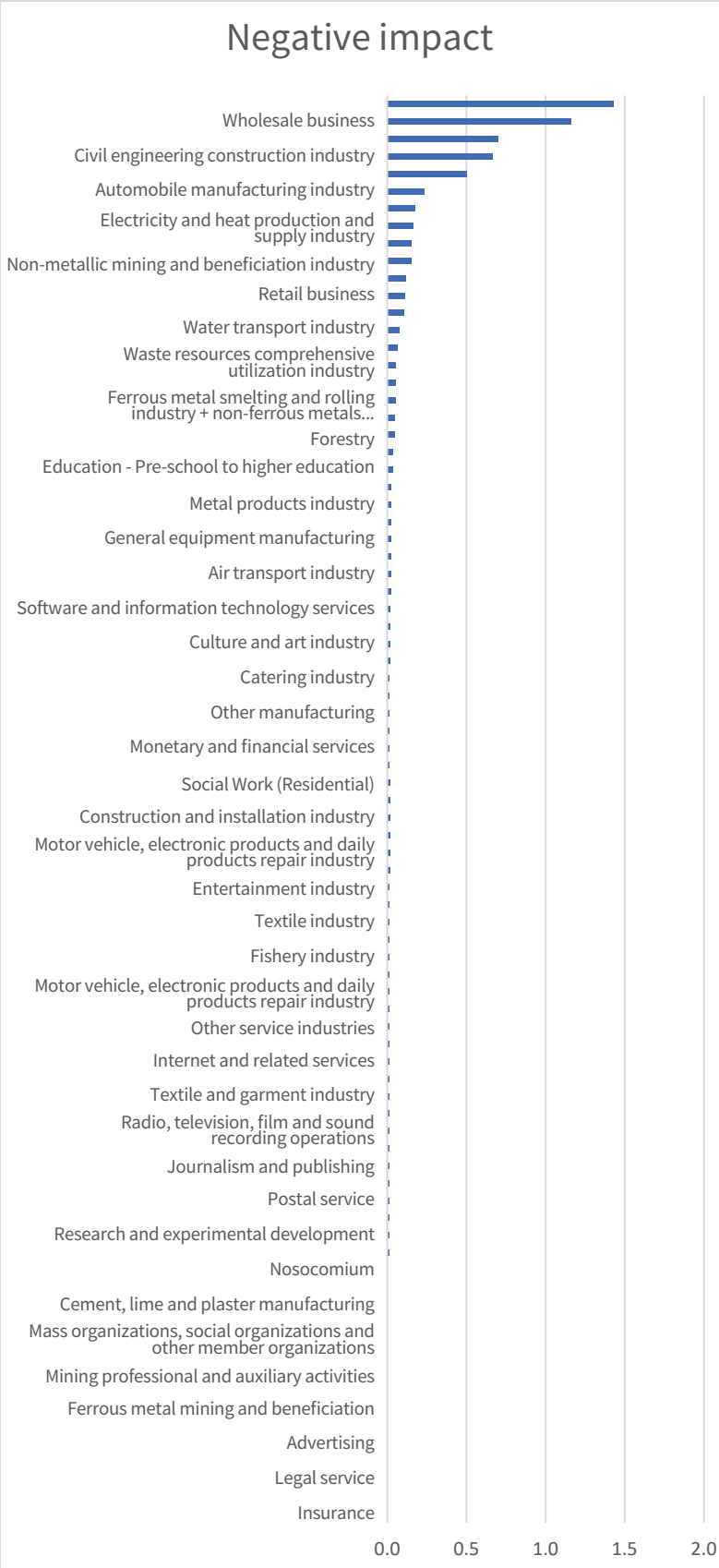
If you use other methods to assess the intensity of impact of our activities and the provision of products and services, please explain.

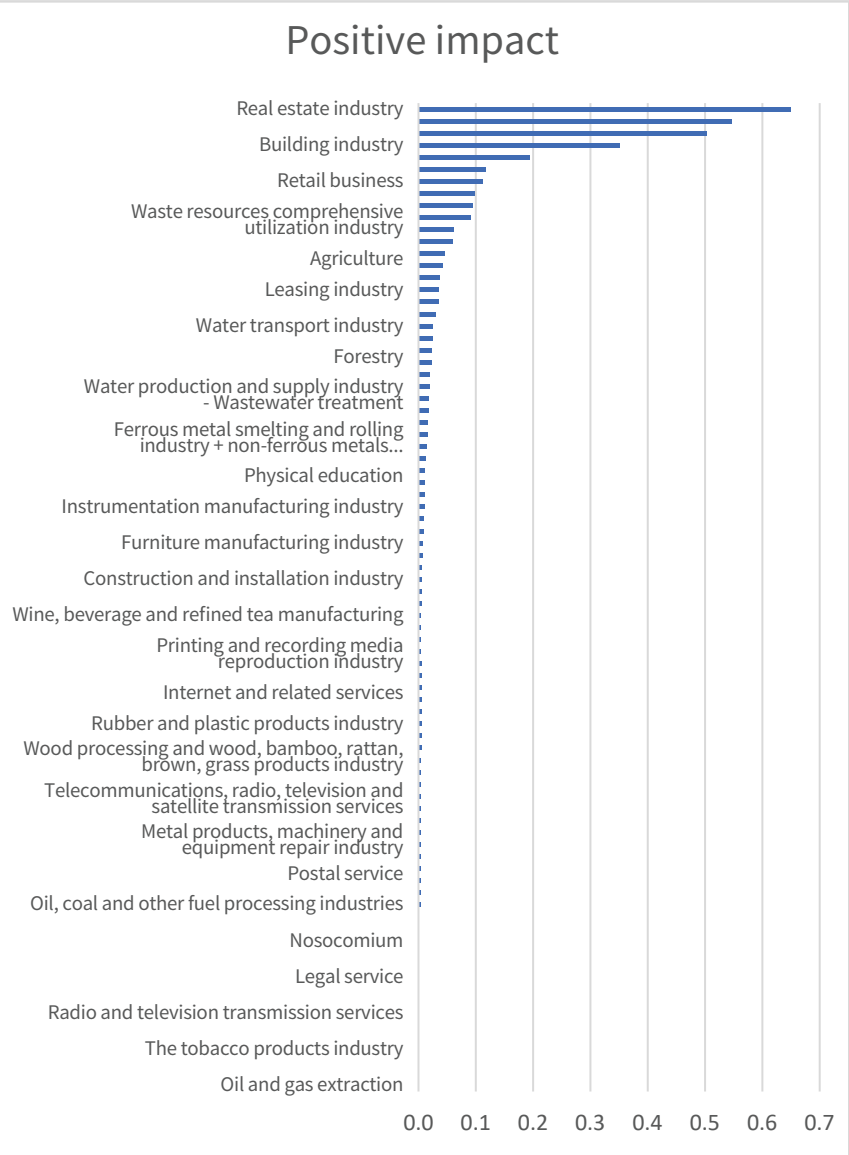
The results of this step will also provide baselines (including metrics) that can be used to set goals in the two areas with the highest impact.

Responses:

Based on its own portfolio analysis and the areas of impact identified from our activities, we have identified the climate and housing sectors where they can have the strongest positive impacts.

Links and indexes





Among the sectors analyzed, the top five sectors with potential negative impacts on the environment, society and economy are real estate, wholesale, housing construction, civil engineering construction, business services. The top five sectors with potential positive impacts on the environment, society and economy were real estate, civil engineering and construction, commercial services, housing and construction, and wholesale.

Real estate, housing construction and civil engineering construction have a large negative impact on the climate environment, because the construction industry is the key area of carbon emissions. But at the same time, the real estate industry, housing construction industry and civil engineering construction industry have a great positive impact on people's livelihood and economy, such as housing problems. In order to reduce the negative impact of real estate, housing construction and civil engineering construction on the environment, society and economy, and increase their positive impact on the environment, society and economy, we will increase the investment in green buildings and expand the proportion of green residential mortgage loans.

Climate: The impact of the physical environment can lead to economic losses for customers, as well as impact the low-carbon transition of the economy. We recognize that it can play a key role in financing a sustainable economy within the context of Chongqing, China.

Supporting our clients in their green and low-carbon transition is a keyway to increase our positive impact on the demand for green and low-carbon transition in Chongqing, China. At the end of 2022, our green loan balance was 12.474 billion yuan, an increase of 30.41% from the beginning of the year.

Housing: our housing-related loans mainly include retail residential mortgage loans and corporate real estate development loans. Our residential mortgage loan products are available to adult residents of Chongqing, China, who have sufficient sustainable income to repay their debt over the term of the loan. Therefore, we have identified that securing rigid housing demand and meeting reasonable improvement demand are keyways to increase our positive impact on housing in Chongqing, China.

SUMMARY OF SELF-ASSESSMENT:
Which of the following parts of the impact analysis did your bank complete to identify the areas where your bank had the greatest (potential) positive and negative impact?

Scope:	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> To be completed	<input type="checkbox"/> no
Portfolio composition:	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> To be completed	<input type="checkbox"/> no
Background:	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> To be completed	<input type="checkbox"/> no
Performance measurement:	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> To be completed	<input type="checkbox"/> no

Through impact analysis, what areas of greatest impact have you identified for your bank?

Climate change mitigation, climate change adaptation, resource efficiency and circular economy, biodiversity, decent employment, water, pollution, waste inclusion, health and sanitation

When is the data used and disclosed in the impact analysis updated?

<input checked="" type="checkbox"/>	6 months prior to its release
<input type="checkbox"/>	12 months before release
<input type="checkbox"/>	18 months before release
<input type="checkbox"/>	before the release of more than 18 months

GOAL SETTING (KEY STEP 2)

Indicate that your bank has set and published at least two targets for at least two areas of greatest impact that you identified in your impact analysis.

Goals must be specific, measurable (qualitative or quantitative), achievable, relevant, and time-bound (summarized as SMART). Please disclose the goal setting (a-d) elements of each goal separately as follows:

a) Consistency: Which international, regional or national policy frameworks do you consider relevant to your portfolio? Explain how the selected indicators and targets relate to, and promote alignment with, appropriate Sustainable Development Goals, Paris Agreement goals and other relevant international, national or regional frameworks.

Can be based on 2.1 related information.

Respond:

Chongqing Three Gorges Bank aim to achieve net zero emissions from our investment and financing businesses and our own operations by 2060, in line with the Paris climate Agreement goals and China's goal of 'carbon peak and carbon neutral' .

SMART Goal 1: Our Climate SMART goal is to fund new green loans to support the transition to a

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low-carbon economy and is aligned with Sustainable Development Goal 13 ‘Climate Action’ , of which carbon dioxide emissions are a key indicator. China's ‘carbon peak and carbon neutral’ strategy calls for the country's greenhouse gas emissions to peak by 2030 and net-zero emissions to be achieved by 2060. Chongqing Three Gorges Bank aim to strive to achieve ‘carbon peak’ in its own operations by 2025, ‘carbon neutral’ in its own operations by 2030, and ‘carbon neutral’ in its own operations and investment and financing activities by 2060

SMART Goal 2: Our Housing SMART goal is to provide mortgage loans for social housing to protect rigid housing demand and meet reasonable improvement needs, which is consistent with Sustainable Development Goal 11 ‘Sustainable cities and communities’ . In China, we aim to address the housing problem of urban residents and ensure that the housing needs of low-income people are met to address affordability and supply issues. Chongqing plans to complete the target of 81,000 units of affordable rental housing by 2023. In accordance with the local real estate policy of Chongqing, we will steadily increase the proportion of housing mortgage loans on the basis of 2019, effectively guarantee the rigid housing demand and meet the reasonable demand for improvement.

b) Baseline: Have you identified a baseline for selected indicators and assessed the current level of consistency? Please disclose the indicators used and the baseline year.

The baseline of the objectives can be established based on the performance measures in 2.1. Climate change mitigation and Financial Health and financial Inclusion indicators have been published to guide and support the bank's goal setting and implementation process. For an overview of indicators, see the attachment to the template.

If you have identified climate change mitigation and/or financial health and financial inclusion as one of the areas with the greatest impact, we strongly recommend that you use the table below, including the areas of impact, all relevant indicators and their respective indicator codes, when using the indicators annexed to your report:

Impact	code	Solution
Mitigation of climate change	...	
	...	
	...	
Impact	code	Solution
Financial health and financial inclusion	...	
	...	
	...	

If you have identified other and/or additional indicators, make sure that they are relevant for determining the baseline and assessing the level of alignment of the impact-to-drive objectives, and disclose them.

Responses:

SMART Target 1: Climate target (2019 baseline), our green credit balance in 2019 was RMB2.192 billion.
SMART Target 2: Housing Target (2019 baseline), our residential housing mortgage loan balance in 2019 was RMB13.98 billion, equivalent to 41,617 houses.

c) SMART goals (including key performance indicators (KPIs)): If set, disclose your goals for your top and second most influential areas (and other impact areas for which you have set goals). What KPIs do you use to monitor progress toward your goals? Please disclose.

Response:

SMART Target 1: Provide RMB14.5 billion in new green loans (2020-2025) to support Chongqing, China's transition to a low -carbon economy. In 2022, due to strong demand, we overfulfilled the set balance target of 8.8 billion Yuan, and finally achieved a year-end balance of 12.474 billion Yuan.
SMART Target 2: Maintain steady mortgage loan growth (2020-2025) based on 2019.

d)Action Plan: What important events and other actions have you identified to achieve the stated goals? Please describe.

Explain that your bank has analyzed and acknowledged the significant (potential) indirect impact of setting the target within the impact area or on other impact areas and has developed relevant actions to avoid, mitigate or compensate for potential negative impacts.

Response:

SMART Goal 1: First, the Carbon Peak and Carbon Neutral Action Plan of Chongqing Three Gorges Bank, the Green Finance Work Plan of Chongqing Three Gorges Bank and the Implementation Opinions on Accelerating Green Finance Development of Chongqing Three Gorges Bank have been formulated to clarify the development direction and path of business development. Second, we will continue to increase the green loan incentive assessment measures, such as continuing to implement internal fund transfer pricing preferential, the establishment of green loan, green approval channels, etc., to enhance the marketing enthusiasm of operating institutions. Third, we will monitor the performance of the new 14.5 billion an of green loans and report to the board of directors through the annual assessment of the implementation of the green finance development plan.

SMART Goal 2: We will guarantee rigid housing demand and meet reasonable improvement demand by optimizing policies related to housing mortgage loans and formulating the Credit Guidelines for Affordable Rental Housing Project Loan of Chongqing Three Gorges Bank, and monitor the steady growth performance of housing mortgage loans through monthly quarterly reports.

SELF-ASSESSMENT SUMMARY:

Which of the following target-setting components that meet the requirements of the Principles have you completed? Or are evaluating your. . .

	... Areas with the biggest impact: (Please explain)	... Areas with the second impact: (Please explain)	(If you set goals in more areas of influence)... The third area of impact (and beyond) :... (Please explain) Consistency, baseline, SMART goal, action plan
Consistency	<input type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No
Baseline	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No
SMART goals	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No
Action Plan	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> To be completed <input type="checkbox"/> No

2.3 TARGETS AND MONITORING (KEY STEP 2)

Target each goal:
State that you have taken action to achieve the objectives you have set.
Use indicators and KPIs to monitor your progress as defined in 2.2 and report on your progress towards each of the stated objectives and the impact it has had since the last report.
If the implementation plan changes (for 2nd and subsequent reports only): describe the potential changes (changes in priority impact areas, changes in indicators, early completion/need for adjustment of goals, new significant milestones or revisions to the action plan) and explain the need for the changes.

Response:

SMART Target 1: we have RMB12.474 billion in green loans balance as at 31 December 2022, which reflects our considerable progress in supporting the transition to a low-carbon economy in Chongqing, China, indicating that we are on track to achieve the SMART target by 2025.

SMART Target 2: Outstanding residential housing mortgage loans of RMB19.5 billion balance as at 31 December 2022, equivalent to 53,764 units of housing, including 1,111 new units and 1,445 second-hand units in 2022. An increase of RMB5.52 billion as compared to 2019, representing an increase of 12,147 housing units, which reflects the great progress we has made in supporting housing demand in Chongqing, the PRC, and indicates that we is on track to achieve its SMART target of steadily increasing the balance of residential mortgage loans .

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Links and indexes: Pages 13-36 of Chongqing Three Gorges Bank 2022 Annual Social Responsibility Report

brochures, videos, posters, etc ., to strengthen the relationship between us and customers, encourage sustainable practices, promote sustainable development of economic activities.The third is to cooperate with Chongqing Credit Investigation Company to explore the pilot personal carbon account in Chongqing, identify the low-carbon behavior of individual customers in daily financial scenarios, and guide individual residents in Chongqing, China to live a green and low-carbon life. In 2022, we carried out 3 green professional trainings inside and outside we, covering more than 2,000 people. More than 2,000 people participated in advocating ‘protecting a green and low-carbon future’ through Chongqing Three Gorges Bank micro-life; 10 green and low-carbon reports were published through news media. Four green and low-carbon activities were held with more than 1,000 participants, such as the ‘Walk with sanitation, Advance with Civilization’ campaign to visit sanitation workers, and issued 9 housing-related policies. The Measures for the Management of Environmental and Social Risks have been formulated to strengthen the management of projects that have potentially significant adverse risks to the environment and society and involve diverse, irreversible or unprecedented impacts, and it is strictly prohibited to participate in the investment of projects with high quality, high quality and surplus .

3.2BUSINESS OPPORTUNITIES

Describe the strategic business opportunities you have identified to increase positive impact and reduce negative impact and/or how you addressed them during the reporting period. Provide information about existing products and services, sustainable products developed in terms of monetary value (denominated in US dollars or RMB) and/or under your portfolio, and Sustainable Development Goals (SDGs) or areas of impact (such as green mortgages - climate, social bonds - finance for inclusion, etc.) that your bank is working towards making a positive impact.

Response:

We are working hard to have a positive impact on the climate and housing sectors.

Climate: First, by the end of 2022, our green loan balance was 12.474 billion Yuan, an increase of 30.41% from the beginning of the year. Second, we issued 5 billion Yuan of green bonds in 2022. The funds raised by green bonds were used to invest in projects that address climate change and have environmental benefits. Third, the first ‘forestry carbon sequestration expected profit right pledge financing loan’ product was issued in Chongqing in 2022, which was selected as the typical social responsibility project of Chongqing Responsible Enterprise Tour and annual typical case collection activity in 2022. The fourth is to issue the Environmental and Social Risk Management Measures for Credit Customers of Chongqing Three Gorges Bank, which enables us to better understand the environmental and social risks related to customers, and enables customers to understand the environmental and social risks they need to pay attention to and control in their future development plans . Fifth, the "Sunshine Quick Loan" business Operation Rules have been issued to guide our funds to lean towards green and low-carbon transformation industries.

Housing: First, our housing loan balance in 2022 is 19.5 billion Yuan, equivalent to 53,764 houses, including 1,111 new houses and 1,445 second-hand houses in 2022. Second, in order to support new citizens and young people without houses, we have formulated credit guidelines for "affordable rental housing project loans". Third, in order to meet the housing demand of low - and middle-income people, we lowered the loan interest rate and the down payment ratio for housing in 2022.

Links and indexes: Pages 13-18 and 39-40 of Chongqing Three Gorges Bank 2022 Annual Social Responsibility Report

Principle 3: Clients and Customers



We work with our clients and customers in a responsible manner to encourage sustainable practices, promote economic activity and create shared prosperity for present and future generations.

3.1 CUSTOMER ENGAGEMENT

Do you have policies or processes in place to work with clients and customers to encourage sustainable practices?

☒ yes ☐ Under preparation ☐ no

To ascertain if your bank for your (potential) of the largest negative impact the policy?

☒ yes ☐ Under preparation ☐ no

Describe how your bank and/or planning how to cooperate with clients and customers, to encourage sustainable practices, and promote sustainable development of the economic activity. This should include information on relevant policies, action,planned/implemented to support customer transformation, selected metrics regarding customer engagement, and the impact achieved (if any).
It should be based on and in line with the impact analysis, goal setting and action plan developed by us(see P2).

Responses:

In order to promote the establishment of a responsible relationship with customers, we have formulated the Interim Measures for the Management of Employee Behavior, which lays a moral foundation for the bank's business activities. It puts forward the etiquette for treating customers and customer protection measures. Second, we issued the ‘Responsible Bank Construction Plan’ , proposed to establish a multi-department coordinated team to improve environmental and social performance, environmental and social performance improvement action plan, through financial

Principle 4: Stakeholders



We will proactively and responsibly consult, interact and collaborate with our stakeholders to achieve societal goals.

4.1 IDENTIFICATION AND CONSULTATION OF STAKEHOLDERS

Do you have a process for identifying and regularly consulting, communicating, collaborating and collaborating with stakeholders (or stakeholder groups) that you believe are relevant to the impact analysis and goal-setting process?

☒ Yes ☐ under preparation ☐ no

Please describe your for the implementation of the principle and improve your influence and determine and consultation, communication, coordination, or cooperation of stakeholders (or stakeholder groups/type), which should be an overview of your bank how to identify the relevant stakeholders, which solves the problem of/what was the results and how to integrate into action planning process.

Responses:

As a financial services institution, the stakeholders identified by us are those who affect or are affected by the business of us. These stakeholders include our employees and suppliers who provide services or products to us, as well as our investors and financial regulators. For example, we have been in close contact with the financial regulatory authorities in Chongqing, China. First, we have drafted the ‘Chongqing Green Bill Identification and Management Guidelines’ and ‘Chongqing Forestry Carbon Sink Expected Profit Right Pledge Loan Business Guidelines’. Second, we led the development of Chongqing Green Bill identification System, which was launched into Chongqing Green finance big data platform-Yangtze River Green Financing System, serving financial institutions in Chongqing, China. Third, we strengthened the application of green finance big data, and realized the intelligent identification of green and low-carbon projects and the measurement of environmental benefits.

In 2022, we connected with stakeholders for about 50 times in the form of ‘President Reception Day’, shareholders’ meeting, special meeting and heart gas station. Through this process, we identified the most important concerns for them, namely corporate governance, risk compliance, serving major national strategies, fulfilling social responsibilities, healthy growth of employees, growth of vulnerable groups, community interaction, and issues such as climate change and housing were also reflected.

Links and indexes:
Pages 19-36 of Chongqing Three Gorges Bank 2022 Annual Social Responsibility Report

Principle 5: Corporate Governance and Banking Culture



We will fulfill our commitment to these principles through effective corporate governance and a culture of responsible banking.

5.1 GOVERNANCE FRAMEWORK FOR THE IMPLEMENTATION OF THE RESPONSIBLE BANK PRINCIPLES

Has your bank established a governance system that integrates the Principles?

☒ yes ☐ under preparation ☐ no

Described as a management (potential) positive and negative impact and effective to carry out the ‘principles’, your implementation or plan to implement the related governance framework, policies and procedures. It contains the following relevant information:

- Whether there is a committee in place responsible for the approval and monitoring of sustainable development strategies and goals (including information on the highest governance level of the Principles),
- Details of the chair of the committee and the process and frequency with which the Board monitors the implementation of the Principles (including the remedial measures in the event that objectives or significant events are not achieved, or unexpected negative impacts are detected), and a salary structure linked to the SDGS.

Responses:

We have established a multi-level service system for the board of directors, senior management, head office and branches. At the board level, the Strategic Development Committee of the Board of Directors of us is responsible for formulating the Group’s strategic objectives and risk appetite, while the Audit and Audit Department of us assists and advises the Board in performing its independent supervisory duties. At the senior management level, we have established a leading group for green finance to coordinate and promote the development of green finance throughout us. Under the leading group, it has set up project teams for green planning implementation, green office construction, green business development, green financial services and so on. At the implementation level, the green Finance Department has been set up in the head office and the green business team has been set up in Wanzhou Branch to implement relevant green finance policies and promote the development of green finance business of the whole bank. At the sub-branch level, through the incentive assessment measures, we fully mobilize the enthusiasm and initiative of the sub-branch to participate in the practice of green finance.

We have formulated a series of policies and measures to manage the influence of the whole bank and support the PRB, including the responsible bank construction plan, environmental and social risk management measures, the carbon peak and carbon neutral financial action plan, the affordable rental project loan’ credit guidelines, the individual housing mortgage loan interest rate pricing standards, etc. .

Links and indexes

5.2 DEVELOP A CULTURE OF RESPONSIBLE BANKING

Describe the initiatives and measures your bank has taken to foster a responsible banking culture among employees (e.g. capacity building, e-learning, sustainability training for customer-oriented positions, inclusion in salary structures and performance management, and leadership communication).

Responses:

We have undertaken a number of initiatives and actions to foster a responsible banking culture among its staff.

The Green Office Management Measures of Chongqing Three Gorges Bank: we strengthen the concept of green office for all employees, enhance the awareness of energy conservation and emission reduction, advocate green office, low-carbon life and healthy working and life style, and create a good atmosphere of energy conservation and consumption reduction, environmental protection and cost reduction.

Advocate for gender equality: We continues to make progress towards its gender equality goals, with 55% of all employees now female.

Mandatory training: All employees of us are required to complete our annual mandatory training courses, and a total of 103 targeted employee training sessions were conducted in 2022, including 3 green training sessions.

President Reception Day: In 2022, we carried out 10 President reception days to protect employees’ rights to know, participate, express and supervise, and advocate an open, equal and harmonious corporate culture.

Links and indexes: Pages 19-36 of Chongqing Three Gorges Bank 2022 Annual Social Responsibility Report

5.3POLICIES AND DUE DILIGENCE PROCESS

Does your bank have policies in place to address environmental and social risks in your portfolio? Please describe. Please describe what due diligence processes your bank has in place to identify and manage environmental and social risks associated with your portfolio, which may include such things as identification of significant/significant risks, environmental and social risk mitigation and action plan definition, monitoring and risk reporting and grievance mechanisms in place, and governance structures in place to monitor risks .

Response:

In 2022, we formulated the Measures for Environmental and Social Risk Management of Credit Customers of Chongqing Three Gorges Bank, covering our new asset business of more than 50 million Yuan, and the results of environmental and social risk assessment serve as an important basis for credit decisions. The potential environmental and social risks faced by customers are clearly divided into different risk categories according to their degree of potential

environmental and social risks, and differentiated management measures are implemented according to the characteristics of environmental and social risks. For customers with any of the eight types of environmental risks, the ‘one-vote veto system’ for environmental and social risks will be strictly implemented, and new letters are strictly prohibited. In 2022, we strictly implemented relevant systems and will not provide credit support to enterprises involved in environmental protection, production safety and other illegal activities.

Links and indexes:
Pages 37 and 38 of
Chongqing Three
Gorges Bank 2022
Annual Social
Responsibility
Report

SUMMARY OF SELF-ASSESSMENT

Does the CEO or other senior management regularly monitor the implementation of the Principles through our governance system?

☒ yes ☐ no

Governance system contains supervision on the implementation of the principle of structure (such as the impact analysis and goal setting, achieve the goal of action, and in the target/important events unrealized or detect unexpected negative impact of remedial action process)?

☒ yes ☐ no

Whether your bank have measures to form sustainable development culture among its employees (as described in 5.2)?

Principle 6: Transparency and accountability



We will regularly assess the compliance of each of our banks and all of our signatory banks with these principles, publicly disclose our positive and negative impacts and our contribution to social goals and take responsibility for those impacts.

6.1 AN AUDIT

Have your public disclosure commitments under the Principles been reviewed by an independent verification institution?

☐ yes ☐ part ☒ no

If applicable, please list here link or description of the inspection declaration.

Response

Links and
indexes

6.2REPORTSON OTHER FRAMEWORKS

Does your bank disclose sustainability information in accordance with any of the following standards and frameworks?

- ☐ global reporting initiative (GRI)
- ☐ sustainable development of the accounting standards board (SASB)
- ☐ global environmental information research center (CDP)
- ☐ international financial reporting standards (IFRS) sustainable disclosure standards(forthcoming)
- ☐ climate related working group on financial information disclosure (TCFD)
- ☒ other: social responsibility report

Response:

Chongqing Three Gorges Bank disclosed sustainable development information through its social responsibility report,

Links and
indexes

6.3OUTLOOK

What next steps will your bank take (in particular in relation to impact analysis, target setting and the governance framework for the implementation of the Principles for Responsible Banking) during the reporting period over the next 12 months? Please provide a brief description.

Response:

We will continue to make progress in implementing the 6 Principles over the next 12 months. We will update its impact analysis through specific work in 2023, continue to increase investment in green and low -carbon sectors, and strive to increase investment in green and low-carbon sectors by 2023 by no less than RMB 2 billion.

Links and
indexes

☐ yes ☐ under preparation ☐ no

6.4CHALLENGE

This short section is used to understand the challenges your bank may face in implementing the Responsible Banking Principles. Your feedback will help us understand the overall progress that are signatories to the Principles.

What challenges have you prioritized in implementing the Principles for Responsible Banking? Please select the top three challenges (optional questions) that you believe your bank has prioritized addressing over the past 12 months.

If required, you can also elaborate on the challenges and how you addressed them:

- ☐ "principles" supervision should be brought into the governance
- ☐ within the bank to gain or maintain power
- ☐ start: where to start and focus at first
- ☐ impact analysis
- ☐ negative environmental and social impact assessment
- ☐ correct performance measurement
- ☒ set goals
- ☐ other:.....
- ☐ customer participation
- ☐ stakeholder engagement
- ☒ data accessibility
- ☒ data quality
- ☐ resource acquisition
- ☐ report
- ☐ verification
- ☐ internal priority action

If necessary, you can also specify the challenge and how do you deal with: